

# Department of Emergency Services and Public Protection



## *At a Glance*

**REUBEN F. BRADFORD**, *Commissioner*

Colonel Danny R. Stebbins and Peter J. Boynton, *Deputy Commissioners*

*Established* - The Department of Emergency Services and Public Protection established July 1, 2011, by PA 11-51.

*Statutory authority* - CGS Titles 28 and 29, Section 7-294a et seq. and Section 7-323j et seq., as amended.

*Central office* - 1111 Country Club Road,  
Middletown, CT 06457-2389

*Number of positions authorized* - 1,761, including 1,248 Troopers and 513 civilians

*Current number of employees* - 1,587, including 1,127 Troopers and 460 civilians

*Recurring operating expenses* - \$170 million - The recurring operating expenses have been adjusted; the original appropriation is \$169,826,824 but with adjustments (holdbacks) has been reduced to \$ 144,697,313.

*Organizational structure* - Office of the Commissioner; Division of State Police; Division of Fire, Investigations & Statewide Emergency Telecommunications; Commission on Fire Prevention & Control; Police Officer Standards & Training Council; Division of Emergency Management & Homeland Security; Division of Scientific Services.

## **Mission**

*“The Connecticut Department of Emergency Services & Public Protection is committed to protecting and improving the quality of life for all by providing enforcement, regulatory, and scientific services through prevention, education, and innovative use of technology.” In striving to accomplish our mission, we embody our core values with great PRIDE.*

**PROFESSIONALISM** through an elite and diverse team of trained men and women.

**RESPECT** for ourselves and others through our words and actions.

**INTEGRITY** through adherence to standards and values that foster public trust.

**DEDICATION** to service.

**EQUALITY** through fair and unprejudiced application of the law.

### Preface

The agency is comprised of six separate divisions, all supported by Bureau of Management Support:

Division of State Police

Division of Fire, Investigations & Statewide Emergency Telecommunications

Commission on Fire Prevention & Control

Police Officer Standards & Training Council

Division of Emergency Management & Homeland Security

Division of Scientific Services

## **BUREAU OF MANAGEMENT SUPPORT**

The human resource and financial management needs of the divisions are handled centrally by the agency's Bureau of Management Support. The Bureau of Management Support is comprised of Fiscal Services and Human Resources.

Fiscal Services is responsible for the preparation, management and expenditure of the agency's \$170 million operating budget, as well as, processing expenditures from the \$5.4 million capital budget, \$44 million of state and federal grants, and \$24 million for other funded programs. The units constituting Fiscal Services include: Purchasing, Accounts Payable, Accounts Receivable, General Accounting, the Quartermaster and Inventory Control. In FY 2010, the unit processed over 3,375 purchase orders and paid over 20,000 invoices. The agency's inventory is valued at approximately \$150 million.

The Human Resource function provides a uniform and equitable system of personnel administration for the agency's employees who are members of seven labor unions, administers the agency's Workers' Compensation and the Employee Safety / OSHA program. The units

constituting Human Resources include: General Administration, Payroll, Employee Benefits, Labor Relations and the Employee Safety/OSHA program. The agency's safety program oversees comprehensive occupational safety inspections of the department facilities to ensure compliance with the Occupational Safety and Health Act (OSHA) and works to reduce employee injuries and Workers' Compensation costs.

## **DIVISION OF STATE POLICE**

The Division of State Police is under the direction of Colonel Danny Stebbins and consists of approximately 1,127 sworn troopers and approximately 290 civilian personnel. It is considered the oldest state police division in the nation. With ever-increasing responsibilities, our Troopers and support staff have risen to the challenge securing the safety and preserving the quality of life we all enjoy as citizens of this great State.

The Division is divided into three components: the Office of Field Operations, which provides direct law enforcement services to the citizens of the state, the Office of Administrative Services, which provides logistical support while maintaining several registries and licensing bureaus, and the Bureau of Professional Standards and Compliance.

The Connecticut State Police is steadfast in its commitment to provide the best possible law enforcement services to the State of Connecticut. The Divisions look forward to meeting the many unique challenges in serving the State of Connecticut.

The Connecticut State Police received initial accreditation status through the Commission on Accreditation for Law Enforcement Agencies (CALEA) in 1988. This accreditation demonstrates the agency's compliance with the most stringent of administrative and operational standards. These standards are recognized and accepted both nationally and internationally. The Connecticut State Police remains one of the larger CALEA accredited agencies.

### **OFFICE OF FIELD OPERATIONS**

The Office of Field Operations, under the command of Lieutenant Colonel Robert A. Corona, is responsible for the delivery of police services statewide through three geographical districts (including a total of 12 Troops), three Major Crime Squads, the Traffic Services Unit, the Emergency Services Unit, and the Bureau of Criminal Investigations.

### **BUREAU OF CRIMINAL INVESTIGATIONS**

The Bureau of Criminal Investigations consists of eight specialized investigative units within the Department of Emergency Services and Public Protection. These units include: The Statewide Narcotics Task Force (SNTF); The Statewide Organized Crime Investigative Task Force (SOCITF); The Statewide Urban Violence Cooperative Crime Control Task Force (SUVCCCTF); The Connecticut Regional Auto Theft Task Force (CRATTF); The Motor Vehicle Fraud Task Force (MVFTF); The Statewide Firearms Trafficking Task Force (SFTTF); The Central Criminal Intelligence Unit; and the Fugitive Task Force/Extradition Unit. Each of these units conducts a myriad of both long-term and short-term criminal investigations that are focused on the detection and suppression of various criminal enterprises whose activities negatively impact the quality of life of the citizens of Connecticut. While primarily staffed with state police personnel, some of the Bureau's units and task forces are augmented with personnel from several local police departments, the Connecticut Motor Vehicle Department, and the Connecticut National Guard. Many investigations are ones that utilize established partnerships

with the FBI, DEA, ATF, US Immigrations & Customs and other local, state, and federal law enforcement agencies.

#### **Statewide Narcotics Task Force (SNTF)**

SNTF is a task force that is comprised of Connecticut State Troopers, federal and local law enforcement officers from FBI, DEA and several police departments across Connecticut, and is also supported with personnel from the CT National Guard. SNTF has an administrative office in Meriden, and has five field offices spread across Connecticut. SNTF investigators conduct a wide variety of investigations concerning illegal narcotics sales, trafficking, distribution and manufacturing here in Connecticut.

#### **Statewide Organized Crime Investigative Task Force (SOCITF)**

SOCITF has the responsibility of conducting investigations into complex criminal organizations that conduct illegal activities here in Connecticut. The nature of these investigations, are characteristically complex and often involve cooperation with various law enforcement agencies such as the FBI, DEA, and other Connecticut local law enforcement agencies.

#### **Statewide Urban Violence Cooperative Crime Control Task Force (SUVCCCTF)**

SUVCCCTF is comprised of Connecticut State Troopers, federal and local law enforcement officers whose primary mission is conducting investigations into criminal matters that negatively impact quality of life issues across Connecticut.

#### **Connecticut Regional Auto Theft Task Force (CRATTF)**

CRATTF has the responsibility of investigating crimes involving the theft of automobiles and other vehicles. Personnel from this task force have specialized skills in the detection and identification of stolen vehicles. They conduct a myriad of investigations including vehicle theft, chop shop operations, and insurance fraud. CRATTF is staffed with Connecticut State Troopers, local law enforcement officers, and members of the Connecticut Department of Motor Vehicles.

#### **Motor Vehicle Fraud Task Force**

MVFTF is responsible for investigating the illegal issuance (and possession) of driver's licenses here in Connecticut, as well as conducting various investigations regarding potential criminal activity by entities regulated by the Department of Motor Vehicles.

#### **Statewide Firearms Trafficking Task Force (SFTTF)**

SFTTF investigators are responsible for the investigation of illegal sales, trafficking and transfer of firearms in Connecticut. This task force is comprised of Connecticut State Troopers and local law enforcement officers who work closely with federal investigators from the Bureau of Alcohol, Tobacco and Firearms.

#### **Central Criminal Intelligence Unit (CCIU)**

A CCIU analyst provides investigative support to Connecticut State Police personnel to include access to on-line investigative support software and services upon request. The following are examples of the services offered: employment background queries for state appointments and

positions, Department of Labor information, Financial Crimes Enforcement Network information, Department of Revenue Service's information,

### **Fugitive Task Force/Extradition Unit**

Fugitive Task Force / Extraditions Unit are comprised of two distinct components the Fugitive Task Force and the Extradition Unit. The Fugitive Task Force utilizes federal, state, and local law enforcement personnel to locate and arrest fugitives located within the state of Connecticut. The task force also coordinates efforts to locate fugitives wanted in Connecticut who are residing out of the state for any federal, state or local law enforcement agency. The Extradition Unit consists of Connecticut State Police personnel assigned to process all Governors' warrants and handle all extradition related activities.

### **TRAFFIC SERVICES UNIT**

In 2010, the Traffic Services Unit ("TSU") handled a total of 693398 calls for service. These included criminal investigations and 24912 traffic accident investigations. In addition, Troopers issued 163545 summonses for motor vehicle violations.

The Traffic Services Unit is responsible for the administration of all specialized traffic enforcement activities statewide and its Commanding Officer serves as the State Traffic Coordinator. A majority of the personnel assigned to the Traffic Services Unit conduct traffic enforcement duties on a regular basis, and are assigned to Aggressive Driving Teams or Commercial Vehicle Teams. Aggressive Driving Teams (ADT's) are deployed in strategic locations across the state to target areas experiencing a high incidence of hazardous moving violations. ADT personnel utilize non-traditional patrol vehicles and specialized enforcement techniques, such as aerial sky-timing, to accomplish their mission. The Commercial Vehicle Teams (CVT's) conduct weight and safety inspections of commercial vehicles at both fixed Weight and Safety Inspection Stations and at mobile location sites across the state. CVT personnel are certified to conduct federal motor carrier safety inspections of commercial vehicles and are individually equipped to inspect and weigh these vehicles in any location.

The Traffic Services Unit frequently provides assistance to State Police Troops and municipal police agencies in addressing areas experiencing a high incidence of violations and accidents. In addition, the Traffic Services Unit has a long history of joining efforts with the Department of Motor Vehicles' Commercial Vehicle Safety Division in programs to target commercial vehicles that are committing moving violations or operating with safety deficiencies.

Several components within the Traffic Services Unit provide specialized services as needed. The Collision Analysis and Reconstruction Squad (CARS) provide full-time collision analysis and reconstruction services to State Police commands and municipal police agencies upon request. The Motorcycle Unit provides motorcycle officer training for State Police Troopers and municipal police officers, and conducts operational and ceremonial escorts for special events. The Traffic Services Unit also operates the Breath Alcohol Testing Vehicle (BATMobile), which is deployed at field sobriety checkpoints to increase their operational efficiency, and the Seatbelt Convincer and Rollover Demonstrator devices, which are used to educate the public in the importance of utilizing seat belts. The Railroad Liaison Office serves to provide statewide law enforcement training and investigative assistance for railroad-related law enforcement matters.

## **EMERGENCY SERVICES UNIT**

The Emergency Services Unit is comprised of the Bomb Squad, Dive Team, Tactical Team (SWAT), Negotiators, Aviation, Marine, and Canine Section. Emergency Services is headquartered at the Fleet Administration Building in Colchester and provides specialized assistance to all State Police Troops/Units as well as local, federal or other state agencies.

Bomb Squad Incidents involving explosives, search for explosives (K9), fireworks seizures storage of explosive evidence (not including IEDs) as evidence, technical assistance for post blast investigations, destruction of old ammunition, flares and chemical munitions.

Hazardous Materials Technician assistance for any incident involving the use or threatened use of a Weapon of Mass Destruction including: chemical, biological, radiological, nuclear, and high yield explosive incidents.

Dive and Marine Unit any emergency in a marine environment including: lost boaters, search & rescue, underwater evidence recovery, hull and pier sweeps. Tactical Team (SWAT) any high risk incident including: barricaded subjects, hostage situations, searches for armed and dangerous subjects, high risk warrant service, special transportation protection (e.g. high risk prisoners, narcotics, firearms); dignitary protection, hostage negotiators for any tactical situation as well as suicidal individuals threatening the use of physical force against themselves or another, and any civil disturbance situation.

Canine assistance is available for the following types of situations: tracking, building search, criminal apprehension, search and rescue, body recovery, searches for explosives, narcotics and evidence of accelerants in suspected arson situations. Training is also available for authorized departments.

Aviation assistance is available for the following types of situations: surveillance, traffic enforcement, search and rescue, marijuana field location and eradication, photo missions, tactical operations, medical transport, and forest fire suppression. Emergency medical support is available for tactical situations, weapon of mass destruction incidents, mass casualty incidents and search and rescue. Emergency generators and lighting are available as well for natural and man-made disasters.

## **OFFICE OF ADMINISTRATIVE SERVICES**

The Office of Administrative Services, under the command of Lieutenant Colonel Gene Labonte, is divided into three bureaus; Bureau of Communications and Technology, Bureau of Research and Information Services, and, Bureau of Training and Support Services. These Bureaus provide. training, planning, and support services to the agency through a wide array of commands including the Reports and Criminal Records Unit, Crimes Analysis Unit, CompStat Statistical Analysis Unit, ; Fleet Administration; Field Technology; , ; Facilities Management; Fingerprint Unit; Bond Management and Capital Improvement; Criminal Justice Information Services; Training Academy, Selection Unit, Background Investigative Unit, Polygraph Unit, Special Licensing and Firearms Unit, Boxing Regulation, and the Sex Offender Registry Section. Recently, the Office of Administrative Services played a major role in enhancing the Department of Emergency Services and Public Protection's Sex Offender Registry System. The new system will provide better monitoring of the state's sex offender population and allow residents to track registered sex offenders in their area. The improved system is a Web-based management tool that collects all data required by the National Sex Offender Registry and makes it available to all state agencies responsible for the registration of sex offenders. By using this application to track sex offenders, there will be little to no delay in new or updated information for both public and law enforcement access.

Additionally, the new registry allows for public access to the system. Users will be able to log on to a community web portal to search for specific offenders, register to be notified by e-mail when an offender moves into their area, and use a mapping tool to view offenders residing within a specified radius of a given address.

The Bureau of Research and Information Services (BRIS) is organizationally aligned under the Office of Administrative Services (OAS) within the Division of State Police. BRIS leadership consists of a Bureau Chief (Agency IT Director) and two unit supervisors. The mission of the Bureau of Research and Information Services is to provide effective and efficient solutions and services for the information technology needs of the department and relevant information needs of Connecticut law enforcement agencies, the criminal justice community, and the public. BRIS is charged with providing four major services to DESPP, including agency-wide IT governance and support, IT infrastructure planning and deployments, crimes analysis and statistical reporting, and researching emerging technologies that can be leveraged to continuously enhance public and officer safety.

Planned projects for FY12 include phase 2 of the DESPP infrastructure refresh program which will replace the oldest 25% of all agency desktops, laptops, servers, and printers with new equipment. Additional efforts will be made to replace obsolete, VHS-based mobile video recorders in CT State Police patrol cruisers with high quality digital equipment. Due to recent agency consolidations, BRIS is also leading an initiative to create a customer-centric DESPP Internet portal which will further emphasize public services offered by the department, and will upgrade to the latest Internet template that includes additional social media capabilities. Lastly, BRIS will continue to collaborate with the Office of Statewide Emergency Telecommunications to complete phase 1 of the statewide Public Safety Data Network (PSDN). This state-of-the-art network will provide DESPP with numerous benefits, including drastically-improved wide area network performance and functional capabilities that will enhance information sharing, collaboration, and training opportunities amongst first responders.

The Bureau of Training and Support Services is comprised of the State Police Training Academy, Firearms Training Unit, Recruitment and Selection Unit, Background Investigative Unit and the Polygraph Unit.

The Training Academy trains qualified applicants as State Police Trooper Trainees, provides mandatory in-service training and specialized law enforcement training for the department.

The Firearms Training Unit provides weapons qualification and certification courses and other training related to the use of force.

The Recruitment and Selection Unit is dedicated to recruiting and selecting qualified candidates for appointment as State Police Trooper Trainees.

The Background Investigative Unit conducts background investigations of applicants, prospective employees, and appointees for the department and other agencies.

The Polygraph Unit conducts polygraph examinations for criminal investigations and pre-employment examinations for the State Police as well as municipal police agencies.

The Office of Administrative Services continues to move forward on several significant infrastructure and IT projects. Some of those projects include the upgrade to the Connecticut On Line Law Enforcement Teleprocessing System (COLLECT) which is the statewide criminal database system for all state law enforcement and criminal justice agencies. COLLECT is the primary system used by all law enforcement /criminal justice agencies across the state. COLLECT stores information on wanted persons, missing persons, supervised persons, sex offenders, unidentified bodies, stolen vehicles, stolen guns articles, securities and more. COLLECT provides its users with access to other state systems such as DMV, DOC, PRAWN, JEB, Weapons in state criminal history data. Users rely on COLLECT to access the FBI's national data base of wanted persons, missing persons, supervised persons sex offenders unidentified bodies, stolen vehicles, stolen guns, articles securities, Interpol, INS ,nationwide criminal record checks, etc. The COLLECT system is the only system that provides access to other states data bases, for example, criminal history records, DMV driver and registration data. There are 15,000 system users, over 10 million transactions a month, 99.9 uptime and a 2 second response time to all queries. The newest upgrades will enhance the legacy COLLECT programs and meet the established national standards. The Office of Administrative Services also continued to upgrade the Department's Automated Fingerprint Identification System (AFIS) to enhance the system's interface with other criminal record databases. The Office of Administrative Services has also maintained critical oversight to the numerous facility and infrastructure projects. Some of those projects include the relocation and consolidation of investigation units to a more central location to maximize investigative processes and the realignment and renovation of evidence storage facilities. The Office of Administrative Services continues to work on projects designed to update agency infrastructure and increase efficiency such as a department wide troop study, regional dispatching, planning and development of an emergency services facility, canine training center and firearms training center.

#### **BUREAU OF PROFESSIONAL STANDARDS AND COMPLIANCE**

The Bureau of Professional Standards and Compliance, under the command of Captain Alaric J. Fox, is divided into three components, the Internal Affairs Unit, the Accreditation Unit, and the Inspections Unit.

The Internal Affairs Unit conducts investigations of sworn and civilian employees of the Department of Public Safety, constables under the supervision of Resident State Troopers and occasionally other municipal police departments. Additionally, the Unit investigates and processes other complaints, inquiries and commendations from the public. The unit also maintains statistics on Use of Force within the department and conducts an annual review of racial profiling complaints made against department personnel.

The Inspections & Accreditation Unit maintains the required standards of compliance for the department, as dictated by the Commission on the Accreditation of Law Enforcement Agencies (CALEA), as a nationally accredited law enforcement agency. The unit acts as a liaison with other agencies nationwide concerning departmental policies, rules, and regulations.

#### **DIVISION OF FIRE INVESTIGATIONS & STATEWIDE EMERGENCY TELECOMMUNICATIONS**

The Division of Fire Investigations and Statewide Emergency Telecommunications (FI-SET) is comprised of four major sub-divisions that work closely in support of the public safety mission: Office of the State Fire Marshall, Office of Statewide Emergency Telecommunications (OSET), the Bureau of Fire Investigations, and the Statewide Communications Message Center. Leadership and management of FI-SET is the responsibility of Executive Director Robert J. Ross

and the division is staffed by a highly dedicated group of professional women and men comprised of civilians and sworn State Police Troopers.

The staff conducts field inspections and provides technical assistance to local law enforcement and fire officials, property owners, elected officials, and the general public. FI-SET is charged with complex responsibilities for a wide range of public safety matters related to various aspects of telecommunications, statewide radio interoperability, and fire cause and origin determination.

Troopers conduct complex investigations into the cause and origin of fires and explosions, carnival ride accidents, commercial fireworks and explosives accidents, as well as investigations involving demolition complaints and crane accidents and safety violations.

## **BUREAU OF FIRE INVESTIGATIONS**

The Bureau of Fire Investigations had success in several areas of its responsibilities. The Bureau continues to respond to a high number of calls for assistance to local fire investigations, crane and amusement ride inspections and accident investigations.

FI-SET staff interacts with local, state and federal agencies and on a daily basis conduct business with insurance companies and commercial enterprises. The members of the Division of Fire Investigations and Statewide Emergency Telecommunications are committed to professionalism in the preservation of life and property and through their efforts, the residents of Connecticut and those who visit, will have a safe place to live, work and entertain.

## **OFFICE OF STATEWIDE EMERGENCY TELECOMMUNICATIONS**

The goal of the Office of Statewide Emergency Telecommunications (OSET) is to provide for the development and maintenance of coordinated statewide emergency service telecommunications for public safety organizations and to the residents of the State of Connecticut.

The Office of Statewide Emergency Telecommunications (“OSET”) provides for statewide Enhanced 9-1-1 planning and implementation, public safety telecommunicator training and certification, as well as public safety frequency coordination. OSET provides funding for numerous projects and agencies including but not limited to: funding for regional communications centers (7), cities with populations greater than 40,000 (22), training funds for 98 public safety answering points (PSAPs), multi-town PSAPs (9), State Police dispatch centers (8), coordinated medical emergency direction centers (CMEDs) as well as transition grants for regionalization and capital expenses. OSET’s budget for fiscal year 10/11 to provide for services, equipment and grants was \$46,903,583.23.

OSET provides all state and local public safety agencies with street centerline and street address information, (geographic information systems – GIS) for emergency response purposes. Statewide mapping initiatives continue to ensure that street centerline data is accurate for all emergency responders. On June 1, 2010, OSET received a perpetual license for the Tele Atlas Dynamap Transportation GIS data. OSET now has the capability to update the data directly which reduces the processing time to the 9-1-1 system.

OSET continues to develop a request for proposals (RFP) for the acquisition of a new hardware and software platform for 9-1-1 call handling at Connecticut’s 106 PSAPs. This system will provide for the transition to next generation 9-1-1 (NG 9-1-1) which will be delivered on an internet protocol (IP) based network and will allow for multimedia data capabilities and data access from all sources.

OSET has completed the construction of phase I of the public safety data network (PSDN), a high speed fiber optic data network which will provide interconnectivity for public safety related applications and services throughout the state. The purpose is to provide the required connectivity for the upcoming implementation of NG9-1-1. Initial applications include 9-1-1, COLLECT (Connecticut On-Line Law Enforcement Teleprocessing) and P25 radio interoperability.

OSET provides chairmanship and plan development for six New England, state 700 MHz, 800 MHz and 4.9 GHz planning committees. The creation of a regional plan and the subsequent approval by the FCC has paved the way for all New England states to utilize the new public safety 700 MHz spectrum that became available in June 2009 as part of the transition to digital TV. The federal grant money that has been received will facilitate the creation of a 700 MHz platform on the current state 800 MHz system for statewide interoperability purposes.

As of July 1, 2011 the Office of Education and Data Management was consolidated with the Department of Construction Services. The tracking and day-to-day activities related to telecommunicator and telecommunicator instructor certifications have been transferred to OSET. This includes but is not limited to review and compliance to regulatory requirements of certification, budget oversight, scheduling of classes, contracting of instructors, curriculum updates and reviews as well as oversight of one office assistant.

#### **OFFICE OF STATEWIDE INTEROPERABILITY COORDINATION**

The Connecticut Office of Statewide Interoperability Coordination is the central coordination point for State's interoperability effort and is responsible for the implementation of the Statewide Communication Interoperability Plan (SCIP) through coordination and collaboration with the emergency response community. The office facilitates governance, training and exercise, and policy efforts to further interoperability across all disciplines of emergency responders, including developing and delivering reports and briefings, coordinating interoperability and communications projects, and assembling interoperability working groups to develop key recommendations and programmatic implementation. The Statewide Interoperability Coordinator (SWIC), located within this office, chairs the Statewide Interoperability Governing Body (SIGB) and works closely with State Agencies and regional governance entities. The Office of Statewide Interoperability Coordination is also the lead organization for the State's Emergency Support Function (ESF) #2 – Communications activities. Planning for and supporting the restoration of the communications infrastructure, and coordinating State communications support to response efforts during incidents or for planned events requiring a coordinated State response. ESF#2 also provides communications support to State and local governments and first responders when their systems have been impacted.

The Office of Statewide Interoperability Coordination serves as the lead for communications and information technology planning and coordination activities for the agencies consolidation projects. These include the consolidation of multiple Troop dispatch functions into centralized physical locations and the consolidation and expansion of duties of the message center adding additional agencies, organizations and functionality.

## **CONNECTICUT TELECOMMUNICATIONS SYSTEM**

The Connecticut Telecommunications System (CTS) is comprised of several sub-systems that are integrated into a statewide communications resource for the Department of Public Safety. The physical plant, Digital Private Microwave Radio Network, 800 MHz Digital Trunked Simulcast Radio, Legacy Analog Radio, 800 MHz Mutual Aid Radio, Statewide Console Network, Emergency Telephone System, Emergency Restoration System, and the Network Management System are the major components of the CTS.

The CTS encompasses 65 sites at various locations across the state to support the equipment comprising the CTS sub-systems. Many of the sites include an antenna support structure (tower) and an equipment shelter. The sites are built to a CTS specification that exceeds industry standards to assure not only survivability but to maintain normal network operations during extreme conditions. Each site is equipped with a standby generator and 8 hour battery backup systems, redundant HVAC systems, entry control and alarm, and fire detection systems.

## **STATEWIDE COMMUNICATIONS MESSAGE CENTER**

The Statewide Communications Message Center is open 24 hour/7 days a week and provides the primary communications link between the field units and the executive command staff of the Connecticut State Police. The staff gives administrative support to state, local, federal and international law enforcement agencies. The Communications Message Center is the contact point for various tip lines including Homeland Security, narcotics, missing children and arson. It serves as the liaison to the National Weather Service, responsible for dissemination of inclement weather notifications to state and local agencies. The Message Center serves as Connecticut's Missing Person Clearinghouse and all Amber Alert notifications and Safe Haven Incidents are the responsibility of the center.

## **DIVISION OF SCIENTIFIC SERVICES**

The Division of Scientific Services under the Command of Major William R. Podgorski is responsible for the daily operations of the Division. The Division of Scientific Services is composed of three separate laboratories; the Forensic Laboratory, overseen by Director Kenneth B. Zercie; the Controlled Substance and Toxicology Laboratory, managed by Dr. Robert Powers; and the Computer Crime and Electronic Evidence Laboratory, supervised by Sergeant Richard Alexandre and Sergeant Kevin Albanese.

During 2011, the Division of Scientific Services has processed 6,213 requests for forensic examinations and laboratory analysis. The laboratory services over 100 local, state, and federal law enforcement agencies, in addition to fire service organizations. In September 2011, the entire Division will undergo an intensive, and through, accreditation process by the American Society of Crime Laboratory Directors (ASCLD).

Currently, the Division is managing 14 grants, worth approximately 6.9 million dollars, which subsidize personnel, equipment, and forensic supplies, all in an effort to improve the quality, and timeliness, of services provided by the Division.

Some notable highlights during the 2010 / 2011 year were the deployment of the new Draeger Intoximeter machines by the Toxicology and Controlled Substance Laboratory. Every law enforcement agency received a new Intoximeter machine to combat drunken driving and intoxicating boating offenses. The machines are custom designed to meet the needs of the law enforcement community. In 2012, the Toxicology and Controlled Substance Laboratory will be

working with various stakeholder agencies to provide access to real time data from the Draeger machines.

In 2010, the DNA Unit successfully addressed, and eliminated, an 18,000 offender sample backlog by processing and entry into the National Convicted Offender Database. As a result, we have linked 10 offender samples to pending homicides, 66 offenders to previous sexual assault investigation, 49 offenders to crimes against persons, and 64 samples to felony property crimes. The Forensic Biology Section has forged new partnerships and training opportunities with Sexual Assault Nurse Examiners (SANE), located in emergency rooms at Connecticut Hospitals. This alliance has proven to be instrumental in ensuring that the most probative evidence is collected from sexual assault victims that will assist in identifying a suspect is accomplished. The Computer Crime and Electronic Evidence Unit, during this fiscal year, has completed 72 forensic computer examinations, executed 75 search warrants and arrested 39 individuals involved in computer related offenses. Additionally, the Unit led two investigations that subsequently resulted in federal charges and prosecution, closing the calendar year. The Division of Scientific Services remains steadfast in its' commitment to serve the citizens of Connecticut by providing the best possible forensic services available to the criminal justice community, and by ensuring to indentify offenders and exonerate the innocent through scientific analysis.

## **DIVISION OF EMERGENCY MANAGEMENT & HOMELAND SECURITY**

**RESPONSIBILITY:** The Division of Emergency Management and Homeland Security (DEMHS) is responsible for coordinating with state and local government personnel, agencies, authorities and the private sector to ensure adequate planning, equipment, training and exercise activities by such personnel, agencies, authorities and the private sector with regard to emergency management and homeland security; coordinating, and as may be necessary, consolidating homeland security communications and communications systems of the state government with state and local government personnel, agencies, authorities, the general public and the private sector; distributing and, as may be appropriate, coordinating the distribution of information and security warnings to state and local government personnel, agencies, authorities and the general public; and establishing standards and security protocols for the use of any intelligence information. DEMHS assists the Commissioner to fulfill his responsibility for providing a coordinated, integrated program for the protection of life and property and for state-wide emergency management and homeland security. DEMHS is comprised of the Office of Counter Terrorism, the Office of Emergency Management, and the Strategic Planning and Grants Unit. DEMHS has a Statewide Advisory Council, which advises the Division on the coordination and integration of emergency management and homeland security programs. The Division is overseen by the Deputy Commissioner for Emergency Management and Homeland Security.

### **THE OFFICE OF COUNTER TERRORISM**

The Office of Counter Terrorism works to utilize all resources within state government to develop unified safety and security measures to deter, prevent, mitigate and manage criminal and/or terrorist incidents threatening the quality of life of the citizens of Connecticut. The Office of Counter Terrorism includes Connecticut State Police ("CSP") personnel assigned to the Division of Emergency Management and Homeland Security ("DEMHS"). CSP Personnel

assigned to this division serve as liaisons and they are responsible for coordinating efforts and fostering partnerships with local, state, and federal agencies so as to implement unified safety and security measures to prevent, mitigate, and manage incidents threatening the citizens of Connecticut. These sworn State Police Officers engage in law enforcement related investigations and operations with a homeland security mission. The Office of Counter Terrorism presently consists of the Critical Infrastructure Unit (“CIU”), and the Connecticut Intelligence Center (“CTIC”). Each of these Units has a complex and unique function and responsibilities.

- Critical Infrastructure Unit - CIU is tasked with the assessment and protection of Connecticut’s public and private critical infrastructure assets and key resources. Critical infrastructure sites in Connecticut include those public and private entities (both physical and cyber-based systems) that are essential to maintaining minimal operational capabilities of government, and are necessary to the well being of the economy. The Critical Infrastructure Unit within DEMHS identifies these key assets; assesses their vulnerability; participates in multi-agency deter and protect activities in and around high use/highly visible public assets, and develops a mitigation strategy designed to improve security at those sites.
- The Connecticut Intelligence Center (CTIC) – CTIC is the designated state fusion center, which is comprised of state, local and federal partners (including Division of Emergency Management and Homeland Security, Division of State Police, Department of Correction, CT National Guard, Municipal police, the FBI, US Coast Guard, the Office of the United States Attorney, and the federal Department of Homeland Security). The CTIC serves to collect, evaluate, analyze and disseminate both criminal and terrorism-related intelligence to all law enforcement agencies in the State of Connecticut, and to disseminate pertinent, vetted information to authorized and appropriate agencies within the first responder and private sectors. CTIC takes an all-crimes approach to intelligence. CTIC acts as the primary conduit of information sharing for the State of Connecticut, both within the state and nationally. CTIC also endeavors to identify emerging threats and criminal trends and serves as a statewide central resource to effect intelligence sharing. CTIC operates under a privacy policy that is designed to, among other things, promote CTIC agency and user conduct that complies with applicable law and assists CTIC and its users in protecting individual privacy, civil rights, civil liberties, and other protected interests.

### **THE OFFICE OF EMERGENCY MANAGEMENT**

The Office of Emergency Management works to coordinate comprehensive state disaster preparedness, planning, response, and recovery to all hazards, integrated across all disciplines and all levels of government. The Office includes the following units: Operations (including Regional Coordinators in the State’s five designated DEMHS emergency planning regions), Radiological Emergency Preparedness, Operational Planning, Training and Exercise, and Urban Search and Rescue. The Office is headed by the State Director of Emergency Management. The Emergency Preparedness Office works closely with the DEMHS Strategic Planning and Grants Administration Unit on strategic and all-hazards planning, as well as on recovery activities, including requests for, and implementation of, federal disaster assistance (see below.) In the 2011 winter season, record-breaking snowfall resulted in numerous partial or full activations of

the State Emergency Operations Center, as well as a Presidential Declaration of a major disaster for the January 12, 2011 historic storm. The Office is the point of contact for the Federal Emergency Management Agency, and collaborates with other states in the New England region and across the country, as well as with eastern Canadian provinces.

The DEMHS Training and Exercise Unit sponsors emergency preparedness training, seminars, exercises and conferences for local first responders that are designed to cover Mitigation, Preparedness, Response and Recovery. The Unit collaborates with other DESPP first responder training academies.

The Unit develops and maintains professional partnerships with many public and private institutions. Based upon needs assessment surveys, the Training and Exercise Unit develops and implements new curricula and courses, offers ongoing legacy training programs, and provides training and exercise funding to various agencies. Training is available to approved personnel through the Emergency Management Institute, US Fire Academy, and the Office of Domestic Preparedness. In addition, on-line independent study courses as well as Federal Emergency Management Agency (FEMA) courses are available to members of the public through the Emergency Management Institute.

In coordination with federal, state, regional, and local partners, DEMHS conducts, coordinates and/or participates in exercise events that strengthen the ability of the local emergency management community to prepare, respond and manage large-scale incidents. DEMHS serves as the federal point of contact for DHS/FEMA consortium training programs.

## **THE STRATEGIC PLANNING AND GRANTS ADMINISTRATION UNIT**

The Strategic Planning and Grant Administration (SPGA) Unit of DEMHS provides strategic and all-hazards planning, program design and development, and grant program administration for programs to enhance Connecticut's prevention, preparedness, response and recovery capabilities at the state, local, and regional levels. The SPGA Unit actively seeks new grant opportunities to expand resources for Connecticut's first responders. The SPGA Unit works closely with the Bureau of Management Support regarding the fiscal administration of grants. The SPGA Unit also works with the DEMHS Emergency Preparedness Unit and DEMHS legal staff to facilitate preliminary damage assessments and Presidential Declaration Requests for severe weather events, in conjunction with federal and municipal partners. Upon receipt of a Presidential Disaster Declaration, the SPGA and Emergency Preparedness Units also coordinates federal Public Assistance and Individual Assistance disaster relief funds for state and local governments, eligible non-profit organizations, and individuals. Currently, the SPGA Unit is responsible for the program administration of over \$116 million in all-hazard grant programs, as well as over \$31.5 million in federal disaster assistance, \$13.6 million of which is for the January 12, 2011 record snowfall that received a Presidential major disaster declaration. The SPGA Unit is also currently administering Phase Two of a \$1 million Emergency Shelter/Emergency Operations Center Generator Grant Program for Connecticut municipalities. Along with other DEMHS units, SPGA also participates in the Regional Catastrophic Planning Program with New York, New Jersey, and Pennsylvania. The program provides an array of strategic emergency plans for the metropolitan area that are designed to synchronize response and recovery across the multiple jurisdictions.

## **POLICE OFFICER STANDARDS & TRAINING COUNCIL**

The Police Officer Standards and Training Council has a three-fold mission. First, it is committed to providing innovative, credible and responsive high quality basic, advanced and specialized training to Connecticut police officers in an economical manner and in amounts sufficient to enable them to acquire the knowledge and skills necessary to serve the public with commitment, empathy and competence.

The Police Officer Standards and Training Council is also committed to adopting and enforcing professional standards for certification and for decertification of Connecticut's police officers, in a manner consistent with the law, considerate of the regulated community and uncompromising as to basic values, and ethics.

Third, The Police Officer Standards and Training Council is charged with developing, adopting and revising a comprehensive accreditation standards program for local law enforcement units, to grant accreditation to those units that demonstrate their compliance with such standards and to conduct assessments to determine such unit's compliance with such standards.

### **Statutory Responsibility**

Agency responsibilities are to provide basic police and in-service police training and set entry-level educational, licensing and training standards for all non-state police division police officers in the State of Connecticut; accredit training programs offered to police recruits in police academies; control the certification of police instructors; establish procedures for certified review training; oversee and award credit for certified review training of veteran officers and recertify triennially those who qualify; and encourage the growth of professional development, and continuing education programs for police officers. In addition to town and city police, the agency also regulates, and oversees the training of police personnel from the four police departments of the Connecticut State Universities, the University of Connecticut, the Department of Motor Vehicles, the Department of Environmental Conservation Law Enforcement Unit; and numerous other state agency law enforcement units.

### **Public Service**

The agency, recognizing the difficulty that police agencies are having recruiting and hiring new officers, has greatly expanded guided tours of this facility during business hours to select groups of young people interested in policing and currently involved in some association with law enforcement. These tours have been provided in the last 12 months to members of the Federal Bureau of Investigation National Academy Associates Youth Leadership Program, members of the Rockville High School Criminal Justice Club, members of the West Hartford College Police Academy, students from Torrington High School and the Redding Police Department. The tours permit students to observe the daily routines of Academy life including driver training, our firearms range, driving simulators, physical fitness and academics.

### **Improvements/Achievements 2010-11**

These achievements are described in detail in other parts of this narrative but clearly, the most significant was the reaccreditation of this Agency as a Public Safety Academy by the Commission on Accreditation for Law Enforcement Agencies March 26, 2011.

During this period, we entered the final stages of the validation of the Police Officer Standards and Training Council Certification Examination which Officers must pass to become certified as a Police Officer.

The Basic Training Division conducted five recruit training sessions over a 12-month period graduating 159 recruit police officers.

The elective Electronic Defense Weapon training was continued with 78 recruits being trained, tested and certified in its use.

In addition to in-house basic training, our personnel conducted mandatory driver training for all of the satellite training academies involving approximately 272 students.

Ongoing improvements and equipment have been added to Wilcox Township. Wilcox Township is a small tactical training village on the Academy property consisting of a shed for storage, two commercial buildings, a two story house, a simulated police station, an 8 room motel, a domestic violence trailer, CCTV ready and a crime scene trailer. This project was a joint effort with the Police Officer Standards and Training Council, Connecticut State Police and Wilcox State Technical School. The facility has been reserved 30 times in 2010 – 2011, ranging from one to four days per reservation and has been employed by POSTC, Connecticut State Parole and Probation, numerous police departments, Federal Parole, U.S. Postal Inspectors and available to the Connecticut State Police.

The Basic Training Curriculum has been recognized by Charter Oak College and graduates are awarded 26 credits toward an undergraduate degree following a lengthy evaluation our of curriculum and training materials. In 2010, the Basic Training Division was the recipient of a \$125,000 grant from the then Department of Emergency Management and Homeland Security which purchased a supply of Personal Protection Equipment including gas masks and filters which are issued to Recruit Officers once training is completed.

The Field Services Training Division which provides in-service training sponsored 130 course offerings in which 4,779 police officers were trained in executive development, supervisory and management topics, legal update, criminal and crash investigation, drug enforcement techniques, advanced firearms, and other specialized and technical training programs.

In partnership with the State's Departments of Banking and Criminal Justice, POST has expanded financial crimes investigative training to prepare major case detectives to pursue complicated white collar crime cases. The Division Management worked with the Connecticut Office of the Federal Bureau of Investigation, the U.S Department of Justice, the Multijurisdictional Counter Drug Task Force and St. Petersburg (Fla.) College in partnership with the Florida National Guard made available through the U.S. Department of Defense to provide drug investigation training programs within this State.

The agency's website [www.ct.gov/post](http://www.ct.gov/post) is a vital source of information for the law enforcement community, personnel, civilians and the general public. The "Career Opportunities in Law Enforcement" web page links visitors to EOE law enforcement agencies in their recruiting processes and aids the interested public in how and where to seek information to begin a career in law enforcement continues to grow in use. Many other agencies link back to that

page as a courtesy to their visitors. The “Latest News” feature on the homepage allows for important announcements to be displayed in a timely manner. The In-Service Training Division “Training Courses” page is the source for officers to find the latest training classes available to them as offered by POSTC and permits officers to apply for a class using the online application forms and return them electronically. A new addition to the site is a database listing Decertified Officers in this state. Affirmative action policies are also posted for public viewing. These include the Affirmative Action Policy Statement, Sexual Harassment Policy, Anti-Harassment Policy, the Drug Free Workplace Policy, Americans with Disabilities Act, Grievance Procedure and HIV/AIDS Policy.

The agency’s Certification Division made onsite Training record audits for compliance of police departments completing 16 this year. Four Satellite Basic Training Academies; Milford, Waterbury, Bridgeport and Hartford were approved by the POST Council during the year. The Milford and Waterbury Academies concluded their sessions and Bridgeport and Hartford will conclude before the end of 2011. Four classes also graduated from the Connecticut Police Academy located in Meriden. During academy operations they were monitored by the Certification Division for overall operation and compliance with the Police Officer Standards and Training Council’s required curriculum, hours to be completed and certification of instructional staff. The Certification Officer has conducted a total of 12 on-site inspections of these academies. The agency sets the professional standards and randomly audits compliance of approximately 8100 currently certified officers employed by 169 agencies as of June 30, 2011. This Agency also sets the instructional criteria and standards for approximately 1065 currently certified law enforcement instructors as of June 30, 2011. Seven police officers were decertified for violations of POST Council regulations based on felony convictions and/or making false police reports.

The Accreditation Unit has two responsibilities: (1) managing the Police Officer Standards and Training Council’s state law enforcement accreditation program and (2) maintaining the Public Safety Training Academy Accreditation Program from the Commission on Accreditation for Law Enforcement Agencies, Inc. awarded in March 2008 and March 2011. The Accreditation Unit is responsible for the managing of the Police Officer Standards and Training Council, Law Enforcement Accreditation Program. This program was developed by the POST Council. There are 29 agencies presently accredited and 49 agencies in the self assessment process. The accreditation unit provides training for department’s Accreditation Managers and assessor training for POST Council State Assessors. During the past year six agencies have expressed interest in the state accreditation program.

The second responsibility of the Accreditation Unit is the maintaining accredited status with the Commission on Accreditation for Law Enforcement Agencies Inc. of Fairfax, VA. The Connecticut Police Academy entered the Public Safety Training Academy Accreditation program in July 2004 and was awarded training academy accreditation March 2008. During December of 2010 the academy was reviewed by CALEA assessors for re-accreditation. After a successful assessment the POST Council Connecticut Police Academy was re-accredited by the Commission on Accreditation in March, 2011.

## **Strategic Planning**

The agency's planning function is performed by a Council subcommittee studying the issues and making recommendations to the full Council. That subcommittee's long-term efforts, along with the full Council, have concentrated on exploring the feasibility of a new driver training venue as this agency provides driver training to all Law Enforcement agencies in the state that fall under POSTC jurisdiction. Plans for such a facility have not been funded in the past. This training currently takes place at Rentschler Field in East Hartford and may cease at some point in the future due to development of that tract of property.

### **Comprehensive Municipal Police Training Plan as Required by Sec. 7-294c**

Our training plan includes provisions to train approximately 200 municipal police officers per year at our residential Connecticut Police Academy in four annual classes of 50 students each. We also intend to certify, inspect and audit up to eight satellite police academies around the state which supplement our Meriden academy, primarily sponsored by the larger municipal police agencies in this state.

Additionally, our training plan includes providing and or sponsoring in-service training programs to accommodate approximately 8,000 sworn in-service officers in this state to assist them in complying with our POSTC mandated 60 hour review training cycle every three years. Furthermore, we are currently in the process of reviewing our entire recruit training curriculum on an annual basis to reflect developments in police training nationwide and to provide current, comprehensive and meaningful training to our students.

The members of the Council are: Chief Anthony J. Salvatore, Sr., Chairperson, Cromwell; Chief Lisa Maruzo-Bolduc, Willimantic; Chief Douglas L. Dortenzio, Wallingford; Chief Christopher J. Edson, Naugatuck; Chief Louis J. Fusaro, Sr., Norwich; Chief Robert S. Hudd, University of Connecticut; Chief Harry W. Rilling, Norwalk; Chief Thomas J. Sweeney, Glastonbury; First Selectwoman Laura Francis, Durham; Town Administrator John D. Ward, Vernon; Officer William C. Curwen, Jr., Westport; Dr. Amy K. Donahue, West Hartford; Howard L. Burling, II, Stratford; Kurt P. Cavanaugh, Glastonbury; James N. Tallberg, Esq., Rocky Hill; Richard P. Boccaccio, Westbrook, Jack Moshier, Hartford and Kevin T. Kane, Chief State's Attorney. Reuben F. Bradford, Commissioner, Department of Emergency Services and Public Protection and Kimberly Mertz, Special-Agent-in-Charge, Federal Bureau of Investigation, are ex-officio members.

### **COMMISSION ON FIRE PREVENTION & CONTROL**

The Commission on Fire Prevention and Control (CFPC) serves as the focal point for fire service training, public fire and life-safety education and professional competency testing and certification. The Commission's operating units are comprised of the Office of State Fire Administration, Connecticut Fire Academy and Certification Unit. Appointed members of the Commission represent the statewide fire service organizations and serve to advise the Commissioner under the leadership of Chairman Peter Carozza, Jr. The Division is overseen by State Fire Administrator Jeffrey J. Morrissette.

### **OFFICE OF STATE FIRE ADMINISTRATION**

The Office of State Fire Administration provides overall coordination, management and support of division activities and facilities. Administration of grant programs including the Supplemental and Entry Level Training Reimbursement grants to local fire departments continued through the year however funding was eliminated for FY12 and 13.

The Office provides consulting services to communities regarding fire department administration, Juvenile Firesetter Intervention and Volunteer Recruitment and Retention. In addition, oversight of the Statewide Fire Rescue Disaster Response Plan continues as a priority with staff serving as Fire Service Liaison's in the State Emergency Operations Center. Version 2.1 of the State Fire Plan was adopted. Support to the Connecticut Statewide Honor Guard continues to ensure the honoring of Connecticut's fallen firefighters. Coordination and collaboration with the independent Regional Fire Schools is ongoing. Land was procured for Regional Fire Schools in Beacon Falls and Willimantic; completion of upgrades to the New Haven Regional Fire School and groundbreaking for expansion of the Harford County Regional Fire School at the Connecticut Fire Academy were all highlights. Information dissemination to fire service constituents continued primarily through the CFPC Listserv with over 4,000 messages transmitted during the year.

### Training Division

The Training Division under the direction of Adam Piskura, Director of Training delivers a diverse range of training and education programs ranging from the comprehensive 14-week resident Recruit Firefighter Training program to Fire Officer and technical specialty level courses with collegiate transfer credits. Courses are available for delivery throughout the state or at the Connecticut Fire Academy in Windsor Locks.

During FY11 321 training programs were delivered reaching 7,512 students resulting in 176,991 contact hours. Special seminars and specialized training including Rescue Week 2010 and the Annual June Fire School provided training to over 800 students. A significant accomplishment was the handoff of curriculum to locals of the HazMat Awareness/Operations/WMD course based upon the NFPA 472-2008 Standard. Several improvements were made to our youth program which has seen great support from both parents and fire departments statewide. Continued popular was delivery of the Candidate Physical Ability Test (CPAT) to assist municipalities identify future firefighters with the capability of career and lifelong success. A total of 1,738 candidates were registered with 1367 testing. An overall passing rate of 74% was achieved. Charter Oak State College approved 13 CFA programs for collegiate transfer credit adding value to our students. Collaboration with the Military Department and Department of Public Health in the opening of the New England Disaster Training Center at Camp Hartell in Windsor Locks will provide improved training opportunities for all emergency responders. Finally the CFA Bookstore had \$392,586 in sales with a total of 12,421 items sold.

### Certification Unit

The Certification Unit administers professional competency testing and certification of fire service personnel. The Unit is internationally accredited by both the International Fire Service Accreditation Congress (IFSAC) and the National Board on Fire Service (NBFSPQ) Professional Qualifications adding value to fire service personnel achieving certification. A total of 6,318 psycho-motor evaluations and cognitive examinations were administered during FY11 with an overall passing rate of 83% for cognitive examinations. Promotional and entry-level

examinations continue to be offered to fire departments and municipalities statewide. Following a thorough site-visit and evaluation, the Unit was reaccredited for an additional five years by IFSAC. A newly implemented improvement now allows Student's to look-up examination results on-line via the Division's website.