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**New Haven Repair Facility**

140 Pond Lily Avenue  
New Haven, CT 06515  
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**After Hours Emergencies**

Call **1-877-454-4204** (toll free). Your call will be answered through the Department of Environmental Protection Dispatch Office, which will assist you.

**Online**

Go to [www.das.state.ct.us](http://www.das.state.ct.us) and click on **FLEET OPERATIONS** for additional information on fueling locations, accident forms and mileage reports.

Earlier this year, the 20% fleet reduction effort netted 881 vehicles that were turned in by agencies. In case you were wondering what has happened to them, here's an update. In most cases these were the oldest and highest mileage vehicles. Almost without exception, turn-ins that were 2002 and older, or those with mileage in excess of 100,000

## Where Have All the Cars Gone?

miles, were assigned to surplus and auctioned to the highest bidder. Also, where it was practical, newer vehicles that came back were reassigned to agencies to replace older, high mileage vehicles that were still in use, with the old car going to auction.

Vehicle auctions were held in January, May, June, August and October. At these events approximately 750 vehicles were sold, and there are some cars and trucks that have been assigned to Surplus that will be sold once there are enough vehicles for another auction to be held.

However, since our fiscal climate eliminates the opportunity to purchase new vehicles, a small number of cars and trucks have been saved to serve as replacements for any leased vehicles that are lost due to accidents or major component failure. When new purchases are once again possible, should any of these turned-in vehicles still remain, they will be assigned to replace the cars and trucks currently in service that are in the poorest condition.

In the end, we were left with about ten vehicles that we didn't see filling a short or long-term need, thereby giving us no reason to keep them. These were turned over to Surplus and are being sold to other state agencies/municipalities.

## Got a Dirty Car?



The on-going fiscal situation has impacted all agencies in many different ways. One area affected has been the hold placed on vehicle washes. With winter weather upon us we will be able to, on a limited level, resume car washes of our fleet. Not only will this allow for a cleaner looking fleet, but also help to minimize any negative impact that snow, ice and the products used to treat roadways may have on the undercarriage of each vehicle. Each vehicle may be washed once per month December through March. For coupons please contact the Fleet Operations office.

Beginning with the fleet bills that were sent out during the first couple of days of December, the recipient for each

## ATA's Now Getting Bills

agency will be the Agency Transportation Administrator. In agencies that have more than one ATA, the ATA responsible for the business office function will be the one to whom the bill is sent.

This solution came

about as we worked to ensure that we always had an accurate and up-to-date list of ATA's. We believed that goal could be achieved by utilizing a module of our fleet management software to effectively maintain an active list. A by-product of this is the linking of the assigned ATA to all fleet-related correspondence.

Lastly, the launch of our new daily rental program expands the possibilities of each monthly invoice, thus making it more important than ever for everyone involved to be comfortable that an accurate invoice is being generated, reviewed and paid.

Allowing the ATA the opportunity to review and approve the bill first, before it is sent to the business office for payment, is probably something that we should have done in the past, so our apologies for not getting it done until now.

Over the past year Mike Heneghan, Beverly Powers and Carol Biernacki have all retired from Fleet leaving their fleet assignment, insurance, training and support duties to be covered on a patchwork basis by others in the

Fleet Office. We are happy to report that we have received approval to fill two of the three positions, and are pleased to announce the promotions of two long-time members of the Fleet Operations team to fill these important roles!

**Pam Bowe** – a 21½ year member of DAS Fleet has accepted the job of Fleet Operations Technician. Currently an office assistant, Pam has held various fleet administration roles throughout her tenure. Pam began her DAS career at our Huyshope Avenue location, spending many years assigning and tracking vehicles. Before she joined the Hartford administrative office earlier in 2009, she worked for the past six years in

our Wethersfield repair garage handling many tasks related to coordinating, documenting, and supporting our vehicle repair process. In her new role, Pam will be responsible for processing accident claims, assigning vehicles and administering various fleet activities.

**Lawrence Gore** – has recently completed 20 years as a state employee, 19 of which have been spent in DAS. After many years of working in our Norwich location handling diverse administrative duties, Lawrence accepted a similar assignment in our Wethersfield repair garage earlier this year. Besides working with the fleet team, Lawrence also spent time working in Procurement Services and spent one year with the Department of Public Health. In his new role of Fleet Operations Safety Coordinator, Lawrence will work with ATA's on fleet related matters, interact with insurance companies to identify and respond to accident trends and develop and conduct driver training sessions to positively impact our accident experience.

We wish both Pam and Lawrence success in their new roles. We have every confidence that they will utilize and incorporate their excellent customer service skills and the Fleet Operations experience they have gained over many years, into their new roles so that they can provide customers the highest level of service and support.

## Furlough Day Reminder!!

**No Gas from DAS on Furlough days** – Just a reminder that the Buckingham Street fuel station will be closed on Christmas Eve in accordance with the furlough days. Should your agency have staff members working on Christmas Eve fuel will be available at DOT stations. For a complete listing of DOT fueling locations go to our website and click on the Other State Fueling Sites link.

