

Class Comments

Performance Based Interviewing for Managers who Hire.



“I thought that this was one of the most valuable courses I’ve taken in my career. I don’t have any suggestions for improvements other than to offer it again so that more people can benefit from it and to make it a mandatory course for all new managers.”

-----Susan Stackpole, Operations Director
Department of Labor

“I have extensively used the materials provided in the training in preparing for the interviews.”

*Peter M. Bucknall, Operations Manager,
Department Social Services*

“I have used elements from this training for every vacancy since attending and have passed the techniques on to my supervisors.”

Debi Thompson, Director of Business Operations
Department of Children and Families



“I thought the training was excellent, and I hope to bring more behavior based interviewing techniques to this agency and get away from the traditional methods that don't work well. Thank you, Patsy, I found it extremely helpful.” Susan J. Baillargeon, Curriculum Manager, Office of Staff Development, Department of Transportation