

UNIVERSITY OF CONNECTICUT HEALTH CENTER  
JOB OPPORTUNITY

TECHNICAL ANALYST I (INFRASTRUCTURE & SECURITY)  
NETWORK & SYSTEM SERVICES

[PLEASE FOLLOW THE SPECIFIC APPLICATION FILING INSTRUCTIONS AT THE BOTTOM OF THIS PAGE!](#)

**Open To:** The Public  
**Location:** Farmington  
**Job Posting No:** 2013-640  
**Hours:** Monday – Friday 8:00 am – 4:30 pm  
**Salary:** TBD  
**Closing Date:** January 29, 2013

At UCHC this classification provides support for a variety of information technology issues. Identifies, researches and resolves technical problems.

**Knowledge, Skills and Abilities:** Experience working with user account and system administration in an enterprise setting, experience with provisioning, maintaining and troubleshooting user account security; knowledge of basic IT Security best practices; familiar with common desktop and network operating systems, and client server architecture; ability to work with various reporting tools and requirements. Ability to work as a team member; ability to understand customers' needs and develop solution in a timely manner; ability to understand problem solving concepts together with the need to have a structure approach to problem analysis; knowledge of commonly-used concepts, practices and procedures within a relevant field; ability to work with customers in a courteous manner; interpersonal skills; effective oral and written communication skills.

**General Experience:** Five (5) years in-depth experience working with microcomputer hardware and software requiring problem solving/troubleshooting skills or five (5) years experience in utilizing computer network devices, systems and communication services or the experience in systems engineering applications development, operating systems and network design/configuration and management.

**Substitution Allowed:** Associate degree in computer science or specialized Information Technology degree programs may be substituted for two (2) year of the general experience. Bachelor's degree in Computer Science may be substituted for four (4) years of the general

**Special Requirement:** One year of experience performing user account creation and maintenance for two or more of the following:

- Role Based Access Control (RBAC)
- Oracle
- Banner
- Active Directory
- Other Enterprise Resource Planning (ERP) system.

**Examples of Duties:** Perform user account creation and maintenance for Oracle, Banner, Active Directory and other systems, as may be required. Assign user accounts into proper roles of order to assure access granted is appropriate to user's job functions. Document user procedures and activities; compile and review scheduled and ad hoc user activity reports; provides technical support for user access issues; provided first level if support for IT Security issues; follow documented maintenance and support procedures for IT Security systems; assist with event analysis and incident response as needed.

**Note:** The filling of this position will be in accordance with reemployment, SEBAC, transfer, promotion and merit employment rules, if applicable.

**Application Instructions:** Interested and qualified candidates who meet the above requirements please apply to: <https://jobs.uchc.edu> and reference search code 2013-640. Cover letter, resume and references may be uploaded at the time you apply on-line.

University of Connecticut Health Center  
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**AN AFFIRMATIVE ACTION/EQUAL OPPORTUNITY EMPLOYER**

The State of Connecticut is an equal opportunity/affirmative action employer and strongly encourages the applications of women, minorities, and persons with disabilities.