

**UNIVERSITY OF CONNECTICUT HEALTH CENTER  
JOB OPPORTUNITY**

**TECHNICAL ANALYST II  
OFFICE OF THE CIO**

**PLEASE FOLLOW THE SPECIFIC APPLICATION FILING INSTRUCTIONS AT THE BOTTOM OF THIS PAGE!**

**Open To:** The Public  
**Location:** Farmington  
**Job Posting No:** 2013-664  
**Hours:** Monday – Friday, 8:00 am to 4:30 pm  
**Salary:** TBD  
**Closing Date:** February 1, 2013

At UCHC this classification provides technical support for moderate to complex network or infrastructure projects or activities.

**Knowledge, Skills and Abilities:**

- Broad knowledge of networking theory including existing data connectivity, linkage design and integration of multiple networking systems;
- Effective written and verbal communication skills
- Interpersonal skills; ability to serve as a consultant for capacity planning
- Understands measurement statistics for a wide variety of platform components, including memory, CPU, I/O channels and storage devices;
- Analyze and interpret capacity statistics for a group of applications or platforms
- Knowledge in the use of software capacity planning tools
- Proficient in the use of system tools or utility
- Working knowledge and understanding of various types of systems tools and utilities and the roles these tools and utilities play in optimizing system development, accessibility, administration and management.

**Infrastructure**

- Knowledge of programming language(s) and understanding of tools, techniques and practices used in the development, maintenance and operation of systems
- Ability to identify which tools and utilities are most applicable to the environment
- Knowledge of disaster recovery processes, practice and methodologies
- Ability to develop disaster recovery and restoration plans.

**General -**

- Considerable knowledge of architectural principles and the ability to interpret these and apply these principles;
- Working knowledge of operating and physical environment requirements for hardware components;
- Ability to communicate effectively;
- Ability to take action to ensure customer satisfaction;
- Ability to analyze techniques, develops solution to problems in a timely manner; demonstrates careful attention to details;
- Interpersonal skills;
- Ability to work as a team member;
- Knowledge and ability to troubleshoot problems
- Ability to understand customers' needs: ability to prepare and execute a project plan

**General Experience:**

Six (6) years experience utilizing computer network devices, systems and communications services or data processing experience in system engineering, application development, operating system and network design/configuration.

**Substitution Allowed:**

Associate degree in computer science or specialized Information Technology degree programs may be substituted for two (2) year of the general experience. Bachelor's degree in Computer Science may be substituted for four (4) years of the general experience.

**Special Requirement:**

- Network Engineer Certification (i.e., CISCO, CCNA/CCDA)
- Demonstrated experience in Research IT Computing-including research applications and platforms- preferably in an academic institution.
- Must be customer oriented with excellent interpersonal skills. Must have prior experience working with researchers and scientists.
- Experience configuring and managing Microsoft Active Directory.
- Experience working, configuring and managing DNS.
- Experience with security/authentication/firewalls and enterprise policies.
- Linux/NFS and Win/SMB.

**Note:** The filling of this position will be in accordance with reemployment, SEBAC, transfer, promotion and merit employment rules.

To learn more about the examples of duties for this position go to <https://jobs.uchc.edu> and reference search code 2013-664.

**Application Instructions:** Interested and qualified candidates who meet the above requirements please apply to: <https://jobs.uchc.edu> and reference search code 2013-664. Cover letter, resume and references may be uploaded at the time you apply on-line.

**University of Connecticut Health Center**  
**16 Munson Road**  
**Farmington, CT 06032**

**AN AFFIRMATIVE ACTION/EQUAL OPPORTUNITY EMPLOYER**

The State of Connecticut is an equal opportunity/affirmative action employer and strongly encourages the applications of women, minorities, and persons with disabilities.