

*State of Connecticut*  
**JOB POSTING**

DEPARTMENT OF ADMINISTRATIVE SERVICES  
**JOB OPPORTUNITY**  
**Information Technology Analyst 2**  
**IT SECURITY DIVISION**

**PLEASE FOLLOW THE SPECIFIC APPLICATION FILING INSTRUCTIONS AT THE BOTTOM OF THIS PAGE!**

**Open To:** Open to candidates on a current examination list

**Location:** 55 Farmington Avenue, Hartford, CT

**Job Posting No.** 3886

**Hours:** 35 Hour Work Week

**Salary:** \$72,762 (EU28/1)

**Closing Date:** October 6, 2014

**Eligibility Requirement:** Candidates must have applied for and passed the Information Technology Analyst 2 exam and be on the current certification list promulgated by the Department of Administrative Services for this classification. State employees currently holding the above title or those who have previously attained permanent status may apply for lateral transfer.

The Department of Administrative Services is seeking a results-oriented team player with good leadership, communication and interpersonal skills for an IT Technical Analyst 2 position assigned to the Bureau of Enterprise Systems and Technology/IT Security Division in Hartford.

**Duties for this position include:**

This position is responsible for administering the Intrusion Prevention System for all traffic traversing the State of CTs network infrastructure (Elected offices, Executive and Legislative Branches) along with individual HIPAA agencies. There are an average of 1.5 million inbound/outbound detected and blocked events that must be monitored and/or mitigated and reported. Utilizing the Security Incident and Event Monitoring (SIEM) solution reports are configured and logs are analyzed to ensure compliance with FTI, CMS, SSA etc. Mitigation and response are key areas supported that are critical to the protection of the network. Support for VPN is a role filled by this position which allows remote access to the State of CT network and resources. Management of groups and devices accessed is reviewed and configured based on least privilege required for job performance. There are 300+ groups managed at this time which can include a handful of individual IP address to full IP ranges which contain 254 addresses each.

This position provides secondary support to all Executive Branch agencies with the Enterprise Internet Filtering Solution. Providing administration, support and reporting to ensure agencies are able to address business needs. Averages of 25 requests per week are received, along with infrastructure support and administration.

**Preferred skills:**

- Experience with Access DB
- Customer support and troubleshooting skills
- Security Incident and Event Monitoring (SIEM)

Required skills:

- Experience managing groups on CISCOs ASA VPN platform

**Knowledge, Skills, and Abilities:**

Considerable knowledge of IT equipment and diagnostic tools; considerable knowledge of principles and techniques of systems analysis, design, development and programming; considerable knowledge of principles of information systems; considerable knowledge of principles and theories of business and planning functions; considerable knowledge of programming languages; considerable knowledge of capabilities of computer technology; knowledge of methods and procedures used to conduct detailed analysis and design of computer systems; knowledge of principles and techniques of software generation and programming; knowledge of practices and issues of systems' security and disaster recovery; knowledge of computer operating systems; knowledge of project management principles and techniques; knowledge of principles and techniques of business information systems re-engineering; considerable technical problem solving skills; considerable logic and analytical skills; considerable oral and written communication skills; considerable problem solving skills; interpersonal skills; project coordination skills; considerable ability to analyze, troubleshoot and resolve data communications problems; considerable ability to write, test and debug computer programs; considerable ability to use programming development tools; considerable ability to prepare manuals, reports, documentation and other written materials; considerable ability to identify, analyze and resolve complex business and technical problems; ability to analyze and debug complex software programs.

**General Experience:**

Six (6) years of experience in information technology (IT) operations, programming, systems/software development or another IT related support area.

**Special Experience:**

One (1) year of the General Experience must have been performing professional information technology work in one of the following areas:

1. Installation and support of microcomputer hardware, software and operating systems.
2. Analysis, design and development of information systems.
3. Network hardware and software installation and support.
4. Network hardware and/or software problem diagnosis and resolution.

**NOTE:** For state employees this is interpreted at the level of Information Technology Analyst 1.

**Substitutions Allowed:**

1. College training in management information systems, computer science or information technology related area may be substituted for the General Experience on the basis of fifteen (15) semester hours equalling six (6) months of experience to a maximum of four (4) years for a Bachelor's degree.
2. A Master's degree in management information systems, computer science or electrical engineering may be substituted for one (1) additional year of the General Experience.

**Note:** The filling of this position will be in accordance with reemployment, SEBAC, transfer, promotion and merit employment rules.

**Application Instructions:** Interested and qualified candidates who meet the above requirements should submit a cover letter, a resume, a State Application (HR-12), and the last two service ratings to:

**DEPARTMENT OF ADMINISTRATIVE SERVICES  
ATTENTION: LORRAINE VITTNER  
55 Farmington Avenue  
Hartford, CT 06105  
Fax# (860) 622-2617  
lorraine.vittner@ct.gov**

**AN AFFIRMATIVE ACTION/EQUAL OPPORTUNITY EMPLOYER**

The State of Connecticut is an equal opportunity/affirmative action employer and strongly encourages the applications of women, minorities, and persons with disabilities.