CONTINUOUS RECRUITMENT EXAMINATION OPEN TO THE PUBLIC

INFORMATION TECHNOLOGY ANALYST 1

ANNUAL: $57,211  SALARY: $73,248  APPLICATION CLOSING: APPLICATION CLOSING  EXAM: APPLICATION CLOSING

ANNUAL: $65,385  SALARY: $83,718  GROUP: EU 23*  GROUP: FD 23*

APPLICATION AND EXAMINATION INSTRUCTIONS APPEAR BELOW.

(Reissued with Dates for 2014 and 2015)

PURPOSE OF CLASS: In a state agency Information Technology (IT) environment, this class is accountable for performing a range of information technology tasks and application development in an IT environment.

MINIMUM QUALIFICATIONS REQUIRED

IN ORDER TO BE CONSIDERED FOR THIS EXAMINATION, YOU MUST INDICATE ON YOUR APPLICATION THAT YOU HAVE THE FOLLOWING EXPERIENCE AND TRAINING BY THE CLOSING DATE:

GENERAL EXPERIENCE: Five years of experience in information technology (IT) operations support, programming or another IT related support area.

SPECIAL EXPERIENCE: Two years of the General Experience must have been performing basic technical support work in one of the following areas: (1) Help desk functions. (2) Installing and maintaining basic computer hardware and software. (3) Basic technical work in data communications, microcomputer support, production control or programming. [Note: For state employees basic technical support work is interpreted at the level of Information Technology Technician.]

SUBSTITUTIONS ALLOWED: (1) College training in management information systems, computer science or information technology related area may be substituted for the General Experience on the basis of fifteen semester hours equaling six months experience to a maximum of four years for a Bachelor's degree. (2) A Master's degree in management information systems, computer science or electrical engineering may be substituted for the General and Special Experience. (3) For State Employees one year as an Information Technology Analyst Trainee may be substituted for the General and Special Experience. (4) For State Employees five years as a Technology Technician may be substituted for the General and Special Experience.

KNOWLEDGE, SKILLS AND ABILITIES: Considerable knowledge of data control functions; considerable knowledge of IT equipment and diagnostic tools; knowledge of principles and techniques of computer programming; knowledge of programming languages; knowledge of principles of information systems; knowledge of principles and concepts of network environments; knowledge of computer operating systems; knowledge of fundamental principles and theories of business and planning functions; knowledge of principles and techniques of systems analysis, design and development; knowledge of capabilities of computer equipment and technology; considerable technical problem solving skills; considerable logic and analytical skills; interpersonal skills; oral and written communication skills; considerable ability to install and maintain computer hardware, software and network components; ability to prepare and maintain records, logs, reports, documentation, and manuals; ability to write, test and debug computer programs; ability to use programming development tools; ability to identify and analyze simple business and technical problems.

THE EXAMINATION WILL BE COMPOSED OF:

EXPERIENCE AND TRAINING 100%