DIRECTOR OF EMERGENCY TELECOMMUNICATIONS

PLEASE FOLLOW THE SPECIFIC APPLICATION FILING INSTRUCTIONS AT THE BOTTOM OF THIS PAGE!

Open To: The Public
Location: Middletown
Job Posting No: 5955
Hours: 40 hours (full-time)
Salary: $90,282 – $123,104 (New hires to state employment start at the minimum salary range)
Closing Date: Tuesday, March 21, 2017

In the Department of Emergency Services and Public Protection, Division of Statewide Emergency Telecommunications this class is accountable for directing, coordinating and managing the Department's Statewide Telecommunication Systems and facilities.

Eligibility Requirement:
State employees currently holding the above title or those who have previously attained permanent status may apply for lateral transfer.

Knowledge, Skills and Abilities:
Considerable knowledge of relevant state and federal laws, statutes and regulations; considerable knowledge of principles, practices and issues of telecommunications and integrated voice and/or data transitions; considerable knowledge of Federal Communications Commission regulations; knowledge of and ability to apply management principles and techniques; knowledge of telecommunications systems analysis and design; considerable interpersonal skills; considerable oral and written communication skills; considerable ability to plan, organize, direct and/or coordinate multi-agency programs.

General Experience:
Eight (8) years of experience in telecommunications systems analysis or programming or in planning, designing, coordinating and implementing large scale radio and telephone systems.

Special Experience:
Two (2) years of the General Experience must have been in a supervisory and/or project manager capacity responsible for telecommunications systems analysis, design and planning.

Substitution Allowed:
1. College training in computer sciences, electrical engineering, physics, applied mathematics or telecommunications may be substituted for the General Experience on the basis of fifteen (15) semester hours equaling one-half (1/2) year of experience to a maximum of four (4) years for a Bachelor’s degree.
2. A Master’s degree in the above areas may be substituted for one (1) additional year of the General experience.

Preferred Qualifications and Skills:
The preferred candidate will supervise and direct the overall operations and activities of the Connecticut Telecommunications System, a critical statewide public safety network supporting over 15,000 users within more than 20 agencies and organizations. Directs staff and operations of division; coordinates, plans and manages division activities; develops or assists in development of related policy; interprets and administers pertinent laws; evaluates staff; prepares or assists in preparation of division budget; manages critical vendor relationships; manages relationships with government agencies, private communication companies, consultants and other individuals having impact on program activities; manages development of technical specifications and application, and maintenance of new statewide telecommunications facilities, systems and equipment; represents department on statewide, regional and national telecommunications policies and regulatory issues; may testify at hearings; performs related duties as required. Specific duties include:

- Responsible for management of $64.5M, 4 year plan to upgrade Statewide radio network
- Oversees daily operation of the Statewide Radio Network: 15,000+ users including CT State Police, DMV, DOT, DOT Transit, Metro North and Federal Agencies.
- Manages mission critical 64 individual microwave tower sites
- Oversees Motorola and G4S Vendor Service Contracts ($4.8M/year)
- Ensures compliance with Federal, State and Local Laws/Regulations
- Manages Network Operations Center – single point of contact for all technological system trouble for all DESPP
- Coordinates communications activities in the State Emergency Operations Center during activation
Note: The filling of this position will be in accordance with reemployment, SEBAC, transfer, promotion and merit employment rules, if applicable.

Application Instructions: Interested and qualified candidates who meet the above requirements must submit a cover letter, resume, CT HR 12 (State Application) & CT HR 13 (Addendum), and two (2) letters of professional references from current and/or previous supervisors. State employees must submit two most recent performance appraisals in lieu of references by Tuesday, March 21, 2017, close of business to:

The Department of Emergency Services and Public Protection
1111 Country Club Road, Middletown, CT 06457
Attn: Denise Shelton, Human Resources Associate
or
Fax: (860) 685 – 8356

We are unable confirm receipt of applications due to the volume received.

Candidates who have been selected for employment with the Department of Emergency Services & Public Protection are subject to a detailed background investigation, including a fingerprint supported state and federal criminal history records check along with reference checks. Selection for employment is contingent upon satisfactory completion of the background investigation.

AN AFFIRMATIVE ACTION/EQUAL OPPORTUNITY EMPLOYER

The State of Connecticut is an equal opportunity/affirmative action employer and strongly encourages the applications of women, minorities, and persons with disabilities.

If you are requesting special accommodations under the provisions of the Americans with Disabilities Act (ADA) please contact Daphne Lewis, Equal Employment Opportunity Specialist 1 at (860) 685 - 8010 or Daphne.Lewis@ct.gov