DEPARTMENT OF TRANSPORTATION
JOB OPPORTUNITY
Information Technology Analyst 2
DOT Information Technology Services Division

PLEASE FOLLOW THE SPECIFIC APPLICATION FILING INSTRUCTIONS AT THE BOTTOM OF THIS PAGE!

Open To:	Candidates on a current examination list or lateral transfer.
Location:	Newington
Job Posting No:	30939
Hours:	40 hour work week
Salary:	FD-28 $85,650.00-$108,551.00 annual
Closing Date:	July 28, 2017

Eligibility Requirement:

Candidates must have applied for and passed the Information Technology Analyst 2 examination and be on the current certification list promulgated by the Department of Administrative Services for this classification. State employees currently holding the above title or those who have previously attained permanent status may apply for lateral transfer.

MINIMUM QUALIFICATIONS REQUIRED
KNOWLEDGE, SKILL AND ABILITY:

Considerable knowledge of IT equipment and diagnostic tools; considerable knowledge of principles and techniques of systems analysis, design, development and programming; considerable knowledge of principles of information systems; considerable knowledge of principles and theories of business and planning functions; considerable knowledge of programming languages; considerable knowledge of capabilities of computer technology; knowledge of methods and procedures used to conduct detailed analysis and design of computer systems; knowledge of principles and techniques of software generation and programming; knowledge of practices and issues of systems' security and disaster recovery; knowledge of computer operating systems; knowledge of project management principles and techniques; knowledge of principles and techniques of business information systems re-engineering; considerable technical problem solving skills; considerable logic and analytical skills; considerable oral and written communication skills; considerable problem solving skills; interpersonal skills; project coordination skills; considerable ability to analyze, troubleshoot and resolve data communications problems; considerable ability to write, test and debug computer programs; considerable ability to use programming development tools; considerable ability to prepare manuals, reports, documentation and other written materials; considerable ability to identify, analyze and resolve complex business and technical problems; ability to analyze and debug complex software programs.

Preferred Abilities:

Analyze technical requirements related to desktop, laptop and tablet computers, hardware and software, and provide recommendations for technical implementation or deployment; performs repairs to desktop hardware; install, test and configure desktop/laptop computers and peripherals; preferred experience with DELL desktops, tablets and computers, Microsoft Surface tablets, hardware and drivers; support installation and support of computer hardware, software and operating systems; support to Microsoft products: Windows 7, Windows 10, Office 2010, Office 2016, IE, Edge, Access database, ODBC and SharePoint; network hardware and/or software problem diagnosis and resolution; act as liaison to end-users and IT staff for projects related to hardware and software deployment.

General Experience:

Six (6) years of experience in information technology (IT) operations, programming, systems/software development or another IT related support area.

Special Experience:

One (1) year of the General Experience must have been performing professional information technology work in one of the following areas:
1. Installation and support of microcomputer hardware, software and operating systems.
2. Analysis, design and development of information systems.
3. Network hardware and software installation and support.
4. Network hardware and/or software problem diagnosis and resolution.

NOTE: For state employees this is interpreted at the level of Information Technology Analyst 1.

Substitutions Allowed:

1.College training in management information systems, computer science or information technology related area may be substituted for the General Experience on the basis of fifteen (15) semester hours equaling six (6) months of experience to a maximum of four (4) years for a Bachelor's degree.
2.A Master's degree in management information systems, computer science or electrical engineering may be substituted for one (1) additional year of the General Experience.

Application Instructions: Interested and qualified candidates who meet the above requirements should submit a cover letter, a resume, and an Application for employment CT-HR 12. **State employees must also include copies of last two service ratings received**. Your application must be received by July 28, 2017 and will not be considered complete without all required documents. Send documents to:
Connecticut Department of Transportation
Alberta Goodwin
2800 Berlin Tpke, Newington, CT 06111
Email: Alberta.Goodwin @ct.gov