



**DEPARTMENT OF ADMINISTRATIVE SERVICES
BUREAU OF ENTERPRISE SYSTEMS AND TECHNOLOGY
Information Technology Analyst 2
SECURITY DIVISION**

[PLEASE FOLLOW THE SPECIFIC APPLICATION FILING INSTRUCTIONS AT THE BOTTOM OF THIS PAGE!](#)

Open To: Open to candidates on a current examination list

Location: 55 Farmington Avenue, Hartford, CT 06106

Job Posting No: 83668

Hours: Monday through Friday, 35 hours per week – 1st shift

Salary: \$74,945 - \$94,975 (EU 28)

Closing Date: January 20, 2017

The Department of Administrative Services is seeking a results-oriented team player with good leadership, communication and interpersonal skills for an ITA 2 position assigned to the Bureau of Enterprise Systems and Technology/Security Division in Hartford.

Eligibility Requirement: Candidates must have applied for and passed the Information Technology Analyst 2 examination and be on the current certification list promulgated by the Department of Administrative Services for this classification. State employees currently holding the above title or those who have previously attained permanent status may apply for lateral transfer.

Applicants will not have the opportunity to take the exam prior to the above closing date to qualify for this particular vacancy.

Duties and Responsibilities:

The primary responsibilities of this position are to install, support and assist in the design of the State of CTs VPN (virtual private network) infrastructure while maintaining an environment that meets federal regulatory requirements and standards along with supporting the multifactor authentication environment.

This position provides secondary support to all Executive Branch agencies with the Enterprise Internet Filtering Solution. Providing administration, support and reporting to ensure agencies are able to address business needs.

Other responsibilities include continuity of operations/disaster recovery, troubleshooting and resolving customer escalated issues.

Knowledge, Skill and Abilities: Considerable knowledge of IT equipment and diagnostic tools; considerable knowledge of principles and techniques of systems analysis, design, development and programming, considerable knowledge of principles of information systems; considerable knowledge of principles and theories of business and planning functions; considerable knowledge of programming languages; considerable knowledge of capabilities of computer technology; knowledge of methods and procedures used to conduct detailed analysis and design of computer systems; knowledge of principles and techniques of software generation and programming; knowledge of practices and issues of systems' security and disaster recovery; knowledge of computer operating systems; knowledge of project management principles and techniques; knowledge of principles and techniques of business information systems, re-engineering; considerable technical problem solving skills; considerable logic and analytical skills; considerable oral and written communication skills, considerable problem-solving skills; interpersonal skills; project coordination skills; considerable ability to analyze, troubleshoot and resolve data communications problems; considerable ability to write, test and debug computer programs; considerable ability to use programming development tools; considerable ability to prepare manuals, reports, documentation and other written materials; considerable ability to identify, analyze and resolve complex business and technical problems; ability to analyze and debug complex software programs.

Preferred SKILLS:

Ability to manage multiple tasks simultaneously
Cisco routing and switching elements
Experience with Access DB (database)
Organizational abilities
Security Incident and Event Monitoring (SIEM)
Red Hat Linux experience
Knowledge of RSA security administration
Working knowledge of TCP/IP (transmission control protocol/internet protocol) and protocols
Experience administering CISCOs ASA (adaptive security appliance) VPN platform

Working knowledge of Multi Factor authentication
Team oriented and skilled in working within a collaborative environment

General Experience: Six (6) years of experience in information technology (IT) operations, programming, systems/software development or another IT related support area.

Special Experience: One (1) year of the General Experience must have been performing professional information technology work in one of the following areas”

1. Installation and support of microcomputer hardware, software and operating systems;
2. Analysis, design and development of information systems;
3. Network hardware and software installation and support
4. Network hardware and/or software problem diagnosis and resolution.

Note: For state employees this is interpreted at the level of Information Technology Analyst 1.

Substitution Allowed:

College training in management information systems, computer science or information technology related area may be substituted for the General Experience on the basis of fifteen (15) semester hours equaling six (6) months of experience to a maximum of four (4) years for a Bachelor’s degree.

A Master’s degree in management information systems, computer science or electrical engineering may be substituted for one (1) additional year of the General Experience.

Note: the filling of this position will be in accordance with reemployment, SEBAC, transfer, promotion and merit employment rules, if applicable.

Application Instructions: Interested and qualified candidates who meet the above requirements should submit a cover letter, a resume, a State Application (HR-12), [Department of Administrative Services website](#) ,and the last two service ratings to:

**DEPARTMENT OF ADMINISTRATIVE SERVICES
ATTENTION: LORRAINE VITTNER
55 Farmington Avenue
Hartford, CT 06105
Fax# (860) 622-2617
lorraine.vittner@ct.gov**

AN AFFIRMATIVE ACTION/EQUAL OPPORTUNITY EMPLOYER

The State of Connecticut is an equal opportunity/affirmative action employer and strongly encourages the applications of women, minorities, and persons with disabilities.