



DEPARTMENT OF ADMINISTRATIVE SERVICES
BUREAU OF ENTERPRISE SYSTEMS AND TECHNOLOGY
Information Technology Analyst 3
PLATFORM SERVICES DIVISION

[PLEASE FOLLOW THE SPECIFIC APPLICATION FILING INSTRUCTIONS AT THE BOTTOM OF THIS PAGE!](#)

Open To: Open to candidates on a current examination list

Location: 55 Farmington Avenue, Hartford, CT

Job Posting No. 81752

Hours: 35 Hour Work Week

Salary: \$78,702 (EU30/1)

Closing Date: April 28, 2017

The Department of Administrative Services is seeking a results-oriented team player with good leadership, communication and interpersonal skills for an Information Technology Analyst 3 (ITA 3) position assigned to the Bureau of Enterprise Systems and Technology/Platform Services Division in Hartford.

Eligibility Requirement:

Candidates must have applied for and passed the Information Technology Analyst 3 exam and be on the current certification list promulgated by the Department of Administrative Services for this classification. State employees currently holding the above title or those who have previously attained permanent status may apply for lateral transfer.

Duties and Responsibilities:

This position will provide UNIX/Linux technical support to various State of Connecticut Agencies in support of IT projects being installed, upgraded, and configured in a multi-tier architecture environment. This is a most critical position in the UNIX environment responsible for the planning, installation and managing the design and implementation of the UNIX/Linux server infrastructure and all of its supporting products. In addition, the duties will include the installation, maintenance, tuning, performance, and development of all the software within the Unix/Linux server infrastructure; providing insight, direction and guidance for present and future software development; creating and configuring Web, Application, and Database Servers for both intranet and internet environments; review architecture diagrams, create Standard Operating Procedure documentation and work with agencies on technical issues. SAN Administration experience would be a plus.

Preferred Skills:

- Working Knowledge in Unix, Linux and AIX operating systems
- Knowledge with standard utilities and common Unix system tools
- Working knowledge of Unix/Linux scripting languages such as KSH, SH, Bash, Perl
- Knowledge of networking topologies and implementation (TCP/IP, DNS, DHCP)

KNOWLEDGE, SKILL AND ABILITY:

Considerable knowledge of principles and techniques of systems analysis, design, development, and computer programming; considerable knowledge of principles of information systems; considerable knowledge of principles and theories of business and planning functions; considerable knowledge of programming languages; considerable knowledge of project management principles and techniques; considerable knowledge of principles, problems and techniques of data processing and data communication operations; considerable knowledge of data processing and data communications equipment and diagnostic tools; considerable

knowledge of methods and procedures used to conduct detailed analysis and design of computer systems; considerable knowledge of principles of complex computer operating systems; knowledge of principles and techniques of business information systems re-engineering; knowledge of network protocols and architecture; knowledge of practices and issues of systems security and disaster recovery; knowledge of applications systems development principles and techniques; knowledge of principles and practices of data base management; considerable interpersonal skills; considerable oral and written communication skills; considerable problem solving skills; considerable technical problem solving skills; considerable analytical skills; considerable ability to prepare correspondence, manuals, reports and documentation; considerable ability to analyze and resolve operational and communications problems; considerable ability to analyze and debug complex software programs; considerable ability to identify, analyze and resolve complex business and technical problems; some supervisory ability.

General Experience:

Seven (7) years of experience in information technology (IT) operations, programming, systems/software development or another IT related field.

Special Experience:

One (1) year of the General Experience must have been at the full professional working level with responsibility for performing a full range of complex technical support functions in one of the following areas:

1. Assisting in the design, implementation and management of a major communications network.
2. Providing technical and administrative support for a wide area network (WAN) or mini-computer system.
3. Assisting in the installation and maintenance of major sub-systems or installing and maintaining other host and/or network software.
4. Participating in the design and development of system applications.
5. Serving as a project coordinator responsible for coordinating the design, development, programming and implementation of moderately complex information systems projects.

NOTE: For state employees this is interpreted at the level of Information Technology Analyst 2.

Substitutions Allowed:

1. College training in management information systems, computer science or information technology related area may be substituted for the General Experience on the basis of fifteen (15) semester hours equaling six (6) months of experience to a maximum of four (4) years for a Bachelor's degree.
2. A Master's degree in management information systems, computer science or electrical engineering may be substituted for one (1) additional year of the General Experience.

Note: The filling of this position will be in accordance with reemployment, SEBAC, transfer, promotion and merit employment rules.

Application Instructions: Interested and qualified candidates who meet the above requirements should submit a cover letter, a resume, a State Application (HR-12) http://das.ct.gov/HR/Forms/CT-HR-12_Application.pdf and the last two service ratings to:

**DEPARTMENT OF ADMINISTRATIVE SERVICES
ATTENTION: LORRAINE VITTNER
55 Farmington Avenue
Hartford, CT 06105
Fax# (860) 622-2617
lorraine.vittner@ct.gov**

AN AFFIRMATIVE ACTION/EQUAL OPPORTUNITY EMPLOYER

The State of Connecticut is an equal opportunity/affirmative action employer and strongly encourages the applications of women, minorities, and persons with disabilities.