

**Department of Revenue Services  
Job Opportunity**

**Information Technology Analyst 2**

**PLEASE FOLLOW THE SPECIFIC APPLICATION FILING INSTRUCTIONS AT THE BOTTOM OF THIS PAGE!**

**Open To:** The Public

**Location:** 25 Sigourney Street, Hartford, CT

**Hours:** First Shift (Full -Time/35 hours per week)

**Salary:** \$68,584 Starting Annual Salary

**Posting Number:** 13-09 (Please include this number on the application)

**Closing Date:** Wednesday, July 3, 2013

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The **Dept. of Revenue Services** is seeking qualified candidates to fill an **Information Technology Analyst 2** position in the Network & Enterprise Technology Unit of the Information Services Division. The candidates for this position should be results-oriented team player with impeccable Server and Virtualization skills.

**Eligibility Requirements:**

Candidates must have applied for and passed the **Information Technology Analyst 2** exam and be on the current certification list promulgated by the Department of Administrative Services for this classification. State employees currently holding the above title or those who have previously attained permanent status may apply for lateral transfer. **Applicants will not have the opportunity to take the exam prior to the above closing date to qualify for these particular positions.**

**Responsibilities**

- Install, configure and maintain security of the agency's Network Server hardware and operating systems
- Deploy, monitor, and maintain Physical and Server virtualization environments
  - Administer Hyper-V hosts and guests with multiple operating systems, including provisioning, monitoring, P2V and/or V2V migrations.
  - Administer hypervisor backups and replication services.
  - Administer automation initiatives for VM creation, configuration, and provisioning.
  - Provide proactive maintenance and support of virtualization Server hardware and hypervisor, including patching, driver and firmware updates.
  - Test and implement tools to better manage the virtual Server infrastructure.
  - Perform Server upgrades and maintenance of hardware and software objects cross-platform
  - Perform root cause analysis for service interruption recovery
  - Participate in Server refresh and optimization efforts to insure that agency's Server environments are kept current, supportable and scalable.
  - Support of UPS, Server Security tools and Backup systems as required.

**Special Knowledge, Skills, Abilities & Experience required:**

- Must have strong experience installing, configuring, and maintaining Windows Server 2003, Windows Server 2008 and Windows Server 2012 and Linux (SUSE & RHEL Servers, networks, in an enterprise environment
- Must have strong experience in configuring and maintaining Clustering Services cross-platform
- Must have strong hands-on experience with hardware and software troubleshooting techniques.
- Preferred 5+ years of experience with Enterprise Server deployments, maintenance procedures and recovery services
- Must have experience with Virtualization systems and services (Hyper-V 2008 & 2012)
- Must have PowerShell experience

**Preferred Knowledge:**

- Knowledge of Microsoft Active Directory

- Knowledge of Microsoft SCCM and SCOM
- Knowledge of NFS and iSCSI protocols
- Knowledge of Ethernet networking including TCP/IP Protocol, layer 2 and layer 3 network infrastructure and IP sub-netting
- Knowledge of DNS, DHCP, HTTP, SSL, and other infrastructure and web protocols
- Knowledge of Backup Exec and DPM would be a plus
- Understanding of network stack and fundamentals
- Experience with content migrations
- Solid Server and Network analytical and troubleshooting skills

**Preferred Certifications:**

- Hyper-V Certified Professional certification would be a plus
- SCOM & SCCM Certified certification would be a plus
- Microsoft MCSE or MCITP certification is preferred
- Server+
- Network+

**Note:** The filling of this position will be in accordance with reemployment, SEBAC, transfer, promotion and merit employment rules.

**Application Instructions:** Interested and qualified candidates who meet the above requirements should submit a cover letter, a resume, and a completed state [Application for Employment](#) (CT-HR-12) form, **clearly indicating the posting number**, to the address listed below. Applications may be submitted either in hard copy or by email.

Department of Revenue Services  
Human Resources, 19<sup>th</sup> Floor  
25 Sigourney St.  
Hartford, CT 06106  
Attention: [Kim Zordan](#)  
(E-mail: [DRS.HumanResources@po.state.ct.us](mailto:DRS.HumanResources@po.state.ct.us))

***The Department of Revenue Services is an Affirmative Action/ Equal Opportunity Employer***