

DEPARTMENT OF ADMINISTRATIVE SERVICES (DAS)  
JOB OPPORTUNITY  
PROCESSING TECHNICIANS (2 Positions)  
COLLECTIONS/RECOVERY UNIT

**PLEASE FOLLOW THE SPECIFIC APPLICATION FILING INSTRUCTIONS AT THE BOTTOM OF THIS PAGE!**

**Open To:** State Employees on current Processing Technician examination list.  
**Location:** 165 Capitol Avenue, Hartford, CT  
**Job Posting No:** 75263/3534  
**Hours:** Full Time/40 hours per week  
**Salary:** CL16: \$42,755 - \$55,910  
**Closing Date:** November 30, 2012

The Collections Division of DAS provides comprehensive billing and collection services for care and financial assistance provided to individuals by the State of Connecticut. The Recovery Unit within this division is responsible for collecting money due the State from various sources such as decedent estates or the recipients of lawsuit settlements, insurance claims or inheritances. The Processing Technician in the Collections division is a vital frontline position mainly responsible for client identification and case setup, although duties may include additional aspects of the recovery function. This unit is seeking two (2) Processing Technicians.

**Eligibility Requirement:**

Candidates must have applied for and passed the Processing Technician exam and be on the current certification list promulgated by the Department of Administrative Services for this classification. State employees currently holding the above title or those who have previously attained permanent status may apply for lateral transfer. **Applicants will not have the opportunity to take the exam prior to the above closing date to qualify for this particular vacancy.**

**Knowledge, Skills and Abilities:**

Knowledge of office systems and procedures; interpersonal skills; oral and written communication skills; ability to compose effective correspondence and forms; ability to read, comprehend and apply laws, regulations, and procedural guidelines; ability to organize and coordinate workflow; ability to articulate ideas and information effectively; ability to perform research assignments; ability to devise and maintain record keeping and filing systems; ability to examine documents for accuracy and completeness; ability to operate office equipment including computers or other automated equipment.

**Preferred Knowledge, Skills and Abilities:**

The preferred candidate will:

- Have excellent computer skills.
- Be able to successfully analyze data from various state systems.
- Have excellent communication and interpersonal skills.

**Note:** The filling of this position will be in accordance with reemployment, SEBAC, transfer, promotion and merit employment rules, if applicable.

**Application Instructions:** Interested and qualified candidates who meet the above requirements must submit a cover letter, a completed State CT-HR12 Application, copies of the last two (2) years of performance appraisals, and a resume (optional) to:

DEPARTMENT OF ADMINISTRATIVE SERVICES  
S.M.A.R.T/HUMAN RESOURCES  
165 CAPITOL AVENUE  
HARTFORD, CT 06106  
ATTN: Susan Turko

OR

FAX to: 860-622-2835

OR

EMAIL to: [susan.turko@ct.gov](mailto:susan.turko@ct.gov)

**INCOMPLETE APPLICATION PACKAGES AND THOSE RECEIVED AFTER 11/30/2012 WILL NOT BE CONSIDERED.**

**AN AFFIRMATIVE ACTION/EQUAL OPPORTUNITY EMPLOYER**

The State of Connecticut is an equal opportunity/affirmative action employer and strongly encourages the applications of women, minorities, and persons with disabilities.