

**DEPARTMENT OF PUBLIC HEALTH
POSTING OF VACANCY**

**Information Technology Analyst 2
ADMINISTRATION - Information Technology
(Office of Health Care Access)**

POSTING DATE: February 21, 2014

CLOSING DATE: February 28, 2014

PLEASE FOLLOW THE SPECIFIC APPLICATION INSTRUCTIONS AT THE BOTTOM OF THIS PAGE!

OPEN TO: Candidates who are on a current certification list

POSITION CONTROL NUMBER: 013004YW

NOTE: THIS NUMBER MUST BE INCLUDED ON YOUR APPLICATION

LOCATION: 410 Capitol Avenue, Hartford, CT

SHIFT/HOURS: 1st Shift/35 hours/week

SALARY GROUP/RANGE: EU 28/\$70,642* - \$89,522 (*NEW State employees)

NOTE: CANDIDATES MUST HAVE APPLIED FOR AND PASSED THE INFORMATION TECHNOLOGY ANALYST 2 EXAM AND BE ON THE CURRENT CERTIFICATION LIST PROMULGATED BY THE DEPARTMENT OF ADMINISTRATIVE SERVICES. STATE EMPLOYEES CURRENTLY HOLDING THE ABOVE TITLE OR THOSE WHO HAVE PREVIOUSLY ATTAINED STATUS IN THE CLASS MAY APPLY FOR LATERAL TRANSFER. **Applicants will not have the opportunity to take the exam prior to the above closing date to qualify for this particular vacancy.**

Preferred Skills:

- Experience managing, troubleshooting and resolving complex network issues;
- Experience managing Active Directory, creating GPOs, and scripting;
- Experience installing and supporting Microsoft server technologies, Cisco switches, Virtual environment and SAN storage systems;
- Experience providing VPN support;
- Experience maintaining Microsoft SQL server environment;
- Experience documenting, tracking and following-up on all inquiries, incidents, problems and service requests as assigned;
- Experience providing technical solutions to meet customer needs;
- Experience working independently and as part of a team.

GENERAL EXPERIENCE:

Six (6) years of experience in information technology (IT) operations, programming, systems/software development or another IT related support area.

SPECIAL REQUIREMENT:

One (1) year of the General Experience must have been performing professional information technology work in one of the following areas: 1.) Installation and support of microcomputer hardware, software and operating systems. 2.) Analysis, design and development of information systems. 3.) Network hardware and software installation and support. 4.) Network hardware and/or software problem diagnosis and resolution.

NOTE: For state employees this is interpreted at the level of Information Technology Analyst 1.

Substitutions Allowed:

1.) College training in management information systems, computer science or information technology related area may be substituted for the General Experience on the basis of fifteen (15) semester hours equaling six (6) months of experience to a maximum of four (4) years for a Bachelor's degree. 2.) A Master's degree in management information systems, computer science or electrical engineering may be substituted for one (1) additional year of the General Experience.

PLEASE NOTE: This position will be filled in accordance with reemployment, SEBAC, transfer, promotion and merit employment rules.

Application Instructions: ANYONE WISHING TO APPLY FOR THIS POSITION MUST COMPLETE AND FORWARD THE APPROPRIATE "State of Connecticut Application Form for Examination and Employment" (Form CT-HR-12) (ORIGINAL AND ONE COPY OF ENTIRE APPLICATION PACKAGE), NO LATER THAN THE CLOSING DATE AT THE TOP OF THIS FORM, TO:

Department of Public Health
410 Capitol Avenue, MS #13PER
PO Box 340308
Hartford, CT 06134-0308
FAX: 860-509-7184(if faxing, only one application is necessary)
EMAIL: dph.recruitment@ct.gov

* The closing date is for this posting. This may differ from the examination closing date for a competitive examination. Questions regarding this process should be directed to the Human Resources Office (Recruitment Hotline, 509-7223).

THE DEPARTMENT OF PUBLIC HEALTH AIMS TO PROVIDE EQUAL OPPORTUNITY IN ALL ASPECTS OF EMPLOYMENT AND ADVANCEMENT, FOSTERING AN ENVIRONMENT COMMITTED TO SUPPORTING INDIVIDUALS IN ALL PROTECTED CLASSES. IF YOU REQUIRE AID/ACCOMMODATION TO PARTICIPATE FULLY AND FAIRLY, PLEASE CONTACT THE AFFIRMATIVE ACTION OFFICE AT 860/509-7220.