

**ASNUNTUCK COMMUNITY COLLEGE
CTC PROFESSIONAL 16
INFORMATION TECHNOLOGY TECHNICIAN II**

POSITION: CTC Professional 16: Information Technology Technician II
12-month, Part-Time (20 hours per week), Tenure-Track Position
(20 hours per week)
M, T 2:00 p.m.-7:30 p.m.; W – 9:00 a.m. -2:30 p.m.; alternating Thursdays 9:00 a.m.-2:30 p.m. and
Saturdays 8:30 a.m.-2:00 p.m.

**ANTICIPATED
STARTING DATE:** October, 2013

**MINIMUM
QUALIFICATIONS:** Associate’s Degree in Computer Science or related technological discipline together with one to four years’ experience in computer system and software installation, repair, maintenance, and operation; or a combination of education, training, and experience which would lead to the competencies required for successful performance of the position’s essential duties. That experience and training may be obtained through successful performance as an Information Technology Technician I within the Community College System. In addition, the following core competency skills are required: demonstrated involvement in support of diversity, demonstrated ability to respond to and work with multiple constituencies, and demonstrated computer literacy

Applicants who do not meet the minimum requirements are encouraged to apply, stating in writing precisely how their background and experience have prepared them for the responsibilities of this position and by providing appropriate references. Exceptions may be made for compelling reasons.

**PREFERRED
QUALIFICATIONS:** PC image building/testing, Windows server OS, Window Networking (client), Macintosh OSX server, network design, development, and implementation.

RESPONSIBILITIES: The Information Technology Technician II performs or participates and assists in the installation of hardware and software in assigned areas; diagnoses hardware and software malfunctions and develops or recommends solutions and restorations; monitors and evaluates system performance, including on-line, networked, and security system; and makes or recommends needed interventions to maintain performance. The position also installs and tests revised versions of programs and software to assist in maintaining the current status of users’ systems; repairs, upgrades, and maintains computers and related equipment; operates computers in such environments as computer labs, multimedia facilities, and libraries to verify and demonstrate proper performance; and instructs and demonstrates proper computer hardware and software uses for staff, faculty, and students in administrative and academic applications, including the provision of direct assistance on methods of using software for classroom and administrative applications.

SALARY: \$27.74 per hour, with benefits

TO APPLY: Send a letter of intent, resume, Board Application (found on the Employment Tab at www.Asnuntuck.edu) and the names and addresses of three references to:

Asnuntuck Community College, Human Resources
170 Elm Street
Enfield, CT 06082
Job Code: IT NET
E-mail: AS-Humanresources-HR@asnuntuck.edu

**CLOSING
DATE:** October 4, 2013

**Asnuntuck Community College is an Affirmative Action/Equal Opportunity
Employer, M/F/D/V. Protected group members are strongly encouraged to apply.**