



Session Ends, Questions Remain *Inside this Issue*

By Andrea Keilty

The regular 2007 session of the Connecticut legislature ended on June 6. On June 25, the Senate granted final approval to a two-year \$36 billion state budget. While the legislature still must pass budget implementing bills, we are able to report on a number of bills that have already passed this year that will affect DAS and the way we conduct business.

The following is a brief summary of a few of this year's bills that will impact DAS. A full legislative report will be written and provided to all DAS employees when the 2007 special session is over and when we know which bills the Governor has signed.

Procurement. A bill promoted by DAS that makes a number of changes to our Contractor

Prequalification program passed both the House and the Senate and, as of this writing, is awaiting the Governor's signature. In general, the changes clarify some inconsistencies in the statutes governing prequalification, and strengthen the program's goal to ensure that only contractors with experience, proven performance, and integrity perform work on large construction projects that use state dollars.

Another successful bill that will help our Procurement unit is an act that temporarily exempts vendor proposals and bids from disclosure under the Freedom of Information Act (FOIA).

Specifically, the legislation exempts documents submitted to an agency in response to an RFP or bid solicitation, until the contract is executed or negotiations for the award of such contract have ended, whichever occurs earlier. To use the exemption, the legislation requires the head of the agency to certify that the public interest in disclosing the record is outweighed by the public interest in the confidentiality of the record.

This legislation is important to DAS because without it, our ability to successfully negotiate a contract with a potential vendor may be seriously undermined if we are required to turn over competing proposals to the vendor during contract negotiations.

Statewide Human Resources. In response to some legislators' concerns about salary compression and pay scales within the most recent State Police union contract, legislators passed a provision that requires DAS to study the pay scale for sworn personnel in the Division of State Police, and to report our findings to the legislature's Public Safety Committee by February 1, 2008. Otherwise, the legislature did not end up tinkering with the workload of the DAS statewide human resources unit; a proposal that would have

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Remembering Bob LaPointe



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A Man with a Heart of Gold

By Nina Ritson

The youngest of six children, Bob LaPointe of DAS Collection Services lived in Jewett City in the very house in which he grew up. For years he lived a simple life with his cherished cat named Meat and cared for his elderly mother until her death in April 2005. Then on Sunday, May 27, while doing what he enjoyed most, quietly watching TV at home, he passed away, and DAS lost another member of its family.



Bob is shown seated in his pride and joy 2006 Mercedes SL500

“He kept to himself both at work and at home unless you got to know him – then you realized what a good guy he was. He was always willing to help,” said Brenda Minter. She also described him as a real go-to guy. “If you wanted to buy a digital camera or had a problem with your car, we all went to him, and if he did not have an answer for you right away, don’t you know he went home at night and would research on the Internet and bring his findings to work the next day.”

“He was very bright,” said Mark Martinez who also described him as “very conscientious with a dry sense of humor – and you could always count on him to get the job done!”

LaPointe began state service at Connecticut Valley Hospital, 23 years ago. Chris Roberts, his supervisor at DAS Collections smiled as he recalled, “Bob was his own man, did not like crowds and preferred to be alone, but boy did he know cars!”

Frank and Marisol Rivera remembered him very fondly. “He had a crazy sense of humor and loved pranks. He also loved high-end electronics which he would research

long before he purchased.” Frank laughed, “He would also seek my advice when buying TVs, audio equipment, or any electronics. Then almost as soon as he bought the item he got bored with it and would sell it to me. I loved it!”

Marisol added, “Bob knew his job – he helped me so much when I first came to Collections.”

Unmarried, with no children, and a lucrative portfolio in the stock market, LaPointe had disposable income on hand so he invested in his passion – cars!

Martinez catalogued a handful of LaPointe’s vehicles, “I remember a 1993 Porsche 911, no luxuries – he was a purist when it came to cars. Then there was a 2000 Corvette, and somewhere in there was an Acura TL, which he really didn’t like, and an E-class Mercedes diesel. Then came his moment of weakness at New Country Motor Cars in Hartford – a 2006 Mercedes SL 500 with a hefty

sticker price.” But LaPointe was not satisfied with purchasing just the car. He prepared for its regular maintenance by buying cases of synthetic oil and replacement parts for the car long before it ever needed service.

Yes, LaPointe was a quiet man who kept to himself, except with his coworkers who came to know him as a man with a heart of gold who could fix anything.

“We are all going through the steps of healing – first the shock, then grief and loss and now, the memories. In Collection Services, Bob LaPointe’s shoes will be tough to fill. He billed for DCF programs that collected \$40 million!” said Chris Roberts. Then he smiled and observed, “We all miss him very much already. Bob was Bob – and God bless him!”

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Director of Accounting and Finance Elizabeth Squillace from Connecticut Community Colleges sent the following message to **Karen Angell**: “Karen, please forgive my lateness in getting these well deserved thanks to you! Your time and effort in putting together and presenting an Ask the Experts Session for Time and Labor Users at the Annual All Core User Conference for Community College users of the Core-CT system was really appreciated. Your willingness to share your time and expertise with us was greatly appreciated by all. I know that all who attended felt that they took something away from your session. Thank you once again from all of us for your participation at the conference. On behalf of a grateful Community College HRMS team!”

hats off

By *Cindy Rusczyk*

Rosemary Woods sends “many thanks” to **Linda Hubeny** and **Peter Varhol** “for your immediate response to my request for a computer table. As always, great job, quick response, and thank you.”

A message from Director of Procurement Carol Wilson: “It is with great pleasure that I share the news that **Cynthia Shea** and **Don Casella** have both recently become Certified Professional Public Buyers (CPPB). This certification comes after much hard work over the past several years, and a passing score on a very challenging exam related to public purchasing. Not only is this a time consuming and challenging feat, but it demonstrates a standard of compe-

tency in our public procurement profession and brings significant credibility to their roles in our division as well. Congratulations Don and Cynthia!”

Kudos, to the DAS **Diversity Council**” from Cheryl Drolet “for another wonderful Taste of DAS. The event was well-organized and enjoyable. Also, kudos to **everyone** that contributed food. It was delicious!!”

Commissioner Anne Gnazzo and Deputy Commissioner Brenda Sisco want to thank the DAS Diversity Committee for all their hard work for this year’s Taste of DAS. “What a great event,” said Gnazzo. “This was my first Taste of DAS and I thought it was such a great idea to learn about the cuisine of other cultures and a great way for employees to mix, mingle and learn.” The Diversity Committee members are **Catherine Abadom, Alex Caceres, Quincy Cole, Juliet Colebrook, Donna Camillone, Glenda Rollins, Peggy Zabawar, Brenda Sisco** and **Laura Guilmartin**.

Carol Wilson sent the following message of praise to **Don Casella, Jim Gotta** and **John McKay** regarding an article that appeared in the June 2007 “Government Procurement” publication. “This story nicely highlights the history and successes of the innovative food contract we have in place, and the cost-savings achieved. Don and Jim did much to give the writer the facts surrounding this contract and our successes. John was also helpful in supporting this interview. Thanks to all of you for sharing this positive story!”

Another Successful Nurse Hiring Day for DAS

By *John McKay*

DAS hosted two nurse hiring days in May for the Department of Mental Health and Addiction Services.

“We’ve really got it down to a science,” said Strategic Resources Management’s Diane Mazar-Roberts. “Our screening and interview method is really top notch.”

DMHAS had sent out the S.O.S. due to a high vacancy rate with several of their facilities across the state.

“Nursing jobs are really competitive across the state and across the country,” said Roberts. “The state has great benefits, but the private sector can offer sign-on bonuses. Add a climbing retirement rate into the mix and nurses can write their own ticket.”

With that said, DAS had two very successful recruitment fairs. At Connecticut Valley Hospital, 43 people were interviewed, seven took job offers that day, and another 15 were being considered following further credential checks.

At the Bridgeport facility, 24 people were interviewed, three took job offers that day and six were being considered.

“The DMHAS HR people were really happy with the turnout, the pool of applicants and the hires,” said Roberts. “Just think, a person walked away with a job after a 45 minute interview and a short Q&A session. That’s progress.”

Continued from p. 1

opened the state Merit System to collective bargaining, and another that would have allowed some executive branch agencies to hire and promote state employees outside the DAS process, failed this session.

Another bill of interest to the Statewide Human Resources Office amended the rules regarding benefits provided to state employees who are called to active military duty. Under existing law, state employees called to active service for certain wars and conflicts continue to accrue vacation and sick time while on military leave.

This year's legislation extends those accrual rights to state employees who are called to active-duty service in "Operation Jump Start," at the border of the United States and Mexico. The legislation also addresses accrual caps; currently, certain laws and collective bargaining agreements cap the amount of vacation time an employee can accrue. If an employee on active duty reaches his/her limit, the employee would lose any time accrued over the cap because s/he does not have the opportunity to use the excess time while on active duty. Therefore, this bill temporarily lifts the accrual cap for employees on active duty, and gives them more time to use their accruals.

SmART. The DAS SmART unit may be handling some new discrimination investigations as a result of a bill that aims to eliminate actual or potential conflicts of interest.

Under current law, each state agency, department, board, and commission has an Affirmative Action Officer (AAO), who must investigate all complaints of discrimination made against the entity, and report all the findings and recommendations to the head of the entity (i.e. the commissioner or director) for proper action.

Recognizing that there may be a conflict when a discrimination complaint is made against the head of the entity – since the AAO works for the head of the entity and may not be able to objectively perform the investigation – the legislature established a separate procedure for such complaints.

Specifically, if appropriate, DAS will investigate complaints brought against or by any agency head, board or commission member. The bill also specifies that a discrimination complaint against the executive head or AAO of DAS will be handled by the Commission on Human Rights and Opportunities.

Collections. DAS worked with legislators to help draft a bill to limit the state's ability to collect reimbursement for money the state paid on behalf of children who received care and assistance from the Department of Children and Families (DCF). Upon passage, DAS will no longer be able to recover the costs of DCF care from individuals who received such care and later come into a "windfall," such as money from a lawsuit, lottery proceeds, inheritances, trusts (except special needs trusts), or from decedent estates.

This bill also awaits the Governor's signature as of this writing, since the bill results in a loss of revenue to the state, and therefore has budget implications.

Business Office. Presently, the DAS Business Office works with the Department of Revenue Services to intercept the state tax refunds of certain individuals who owe money to the state.

By statute, DAS and Revenue Services provide this tax intercept service for the Connecticut Student Loan Foundation (CSLF) – to help CSLF recover the money owed to the Foundation from individuals who

have defaulted on their CSLF loans. A bill passed this year extends this intercept service to the Connecticut Higher Education Supplemental Loan Authority (CHESLA) – helping CHESLA recover money from individuals who have defaulted on CHESLA loans.

What is in the Budget and the Implementer Bills? A handful of other issues affecting DAS may be included in the budget implementing bills. For example, a proposal affecting our Fleet Operations is likely to pass in a budget implementer bill. This proposal codifies efforts already underway by DAS and the Departments of Environmental Protection and Transportation to evaluate the composition of our fleet of state vehicles and our fuel supplies to find ways to save energy, curb pollution, and reduce our reliance on foreign oil.

Additional language that may find its way into the budget bills include provisions affecting our Set-Aside unit. DAS had sought a number of administrative changes to the set-aside statutes to strengthen the program and to help alleviate some barriers for legitimate small and minority-owned businesses to take part in Set-Aside. Another provision to increase the standard for determining which companies qualify as a "small business" under the Set-Aside program may also be included.

Stay tuned for a final report on all the legislative happenings affecting DAS and the services we provide!

Where Are They Now?

By Nina Ritson

"I am doing great – I am just very involved!" No surprise to anyone who knows Joan Donahue!

An alum of St. Joseph's College in West Hartford, she serves on the Alumnae Council and is a member of the Alumnae

Choir. "We practice all the time and have two big concerts a year, plus others, which are free! The Christmas Concert is the largest, held on the



first Sunday in December at the Chapel on campus. Then for the Spring Concert we perform with the Coast Guard Academy." Donahue added that fellow DAS retiree, Joe Lefkowski, and his wife have come to see her sing at the concerts.

"In March of last year we traveled with the choir director to Austria to celebrate the 250th anniversary of Mozart's birth. It was just wonderful! We got to see Paris and Germany, and heard concerts in Austria that were just out of this world."

"All the years that I was working I never wanted to travel. Then I took a trip to watch the Final Four UConn women play in New Orleans, and now I am traveling everywhere!"

"I went to Florida last year, am leaving for Maine – you know I have never in all my life been to Maine. In August I rent a cottage in Charleston, Rhode Island. My kids come to see me with my grandchildren, and my friends come, too. I have five grown children and ten grandchildren ranging from 3 to 18 years old. The oldest just graduated from Cheshire High School last week."

When not traveling or singing in the choir, Donahue was recently appointed to the Auxiliary Board of Saint Francis Hospital and volunteers her time working in the gift shop from 9 a.m.-1p.m. every Monday.

"I go to Curves four days a week and I am at Weight Watchers faithfully! I also have gotten involved in a group who are doing some great things. It is a prison ministry called KAIROS, and we work with the women in Niantic prison. In the fall, I trained at a retreat for four

Here They Are Now!

By John McKay

New employee Amy Whitehouse has been with DAS Collection Services for just over three months as a Processing Technician and has adapted nicely to her new environment.

"People are really nice here and eager to help if you have a question," she said. Amy was with the Department of Correction payroll office for three years before coming to DAS.

"I just needed a change and it was a good transfer for me," she added.

Hailing from Eastford in the 'quiet corner' of Connecticut, her unique last name follows her everywhere. "I'm from a small town and with a name like 'Whitehouse' people instantly recognize me and ask about my family and relatives."

And there's plenty to ask about. Her mother was one of ten children and the family is involved in everything from politics to the local school system. Her uncle owns a liquor store in town, another runs the car dealership, one's the fire marshal, the fire chief, and many others are involved in local area volunteer fire departments. Her grandfather was the town's first selectman for more than 20 years up until the late 1990's, and she can trace her family roots back to the early 1600's.

"My grandmother and I did this whole genealogy report on our family history when I was in high school; it was really interesting to find out about where I came from."

"And of course there's my little brother, who's not so little anymore. I used to pick on him all the time now he towers over me. I think I'm in trouble," she added with a smile.

"There are a lot of us to keep track of, but I wouldn't have it any other way," said Whitehouse.

And now it seems the family is going international. Amy married her husband Peter Pocz, who is from Hungary, two years ago.

"We went on this great trip to Hungary and Croatia just a few weeks ago. It was amazing to tour the countryside, lakes, waterfalls, caves and castles of those two countries," she said. "I must admit I really came to appreciate my car a lot more," she joked.



continued on next page

Donahue, cont.

intensive days where we really got to know each other. From this, our group was selected to actually work with the women in prison. It is a fantastic program, nondenominational, and in its fourth year. I just think it is so special!"

Joan is running now more than ever, so when asked what she did for enjoyment she said, "I have season tickets to the Connecticut Sun and UConn Women's Basketball, plus I play bridge once a week." No sedentary life for this retiree!

Then came the question everyone wants to know - does she miss working? To which she responded, "I loved the experience at DAS. I came to work in the State Senate, went on to the Commissioner's Office, and 22 years later I retired. I do miss the people - but I don't miss working! I am really happy!"

Whitehouse, cont.

"To see some of the more beautiful natural wonders, you have to walk and hike sometimes four, five, even six hours." She toured Lake Balaton - one of the largest lakes in all of Europe - as well as the waterfalls at Plitvicka Jezera National Park and the Aggtelek Gomor-Torna caves.

"While they still have their metropolitan areas, the natural beauty of Hungry and Croatia is really breathtaking."

Amy had always had an interest in photography, but the trip to Europe really had her snapping photos. "Peter and I brought two digital cameras and a very cool touch screen video camera to capture everything we did while we were there."

"As far as I've traveled over the past month, it's great to come home. I really love our house, our part of the state and of course my family," she said.

A test of strength, stamina and will

By John McKay

Sit-ups, push-ups, running, stretching, huffing and puffing. DAS is giving Bally's Fitness gyms a run for their money with this year's law enforcement physical fitness exams.

DAS is administering the exams for the Department of Correction, Protective Services (Conservation Enforcement Officers, Police and Inspection Enforcement), and State Police. A State Police Academy class is tentatively scheduled for this fall.

It's a little more intense than the DAS CTFit program. A 30-year-old male state police applicant will need to do 35 sit-ups in one minute, 24 push-ups in one minute, and run 1.5 miles under 12:53.

A 30-year-old female, state police applicant will need to do 25 sit-ups in one minute, 19 push-ups in one minute, and run 1.5 miles under 17:11.



Out of the over 6,500 applicants who took the written exam, over 5,000 passed, and are now taking the physical fitness exams.

"We've been running these tests for years now," said DAS' Dr. Pam Libby. "You'd think by now it would be a very methodical process. But each year we get more and more applicants and the scheduling and administration of the entire exam process takes on a life of its own. But we keep improving our



registration and self-scheduling processes through our website which helps a lot with keeping everything orderly and organized."

The physical fitness evaluations took place June 12 through June 28 at the Maloney Training Center in Cheshire.

Pre-Qual: Up Close and Personal

By Nina Ritson

As DAS employees, we know we are responsible for programs and services that impact the people of Connecticut. But for me, never has that impact felt so up close and personal until last week.

I recently began serving a term on the Board of Finance in my hometown of Norfolk - a small community of 1,600 people, with another 1,000 summer residents, sparsely populating 45 square miles. With so few taxpayers and no industry to speak of, every penny is counted when trying to craft a town budget.

So, when Norfolk was approved for a sizeable state grant to help offset expenses for a new ambulance building, we were instantly thrilled!

Then, at a recent Finance meeting, almost as quickly as the good news

not hire contractors we knew and trusted.

Would we be forced to award bids to any lowest bidder, even if they had never even heard of Norfolk? So what. Why the fuss?

This is a community that operates, for the most part, on a volunteer basis. Residents donate hundreds of hours as town officials and appointees to councils, serving on volunteer ambulance and fire departments or in schools. Since many of them earn their livelihoods as tradesmen and craftsmen, it was our hope to award the construction bids to them, since they give so much to our community.



Carlos Velez

Then suddenly it dawned on me... "I know who runs that program!! He's a great guy - he's Carlos Velez. Let me ask him what we need to do."

Carlos Velez, Director of Contractor Prequalification, could easily have answered all our questions with rehearsed responses, a

few brief emails or references to the DAS website. But that would not be Carlos. He is so aware of how municipalities are ambivalent at best about government intervention that he personally reaches out to them so that they can make informed decisions and complete their projects in the safest, most responsible way.

He sat down with me to explain the Pre-Qual Program, comprehensively pointing out options. And he did not stop there. Velez then directly tele-

phoned Norfolk's First Selectperson, Sue Dyer, and discussed the project, her concerns and what the town could do while maintaining compliance with State law.

Dyer wanted to make sure everything was done properly - especially the bidding.

So Carlos researched even further and consulted with Bruce Bockstael of DPW. Via a conference call, they answered Dyer's questions about bidding and awarding bids.

And, as municipal projects often end up in referendum, Velez also offered to make the 40-mile trek to Norfolk to answer questions at a town meeting.

Carlos was not only extremely knowledgeable of the Contractor Pre-Qual Program, but he truly reached out to our town, ensuring we had the information needed to move forward.

He is a perfectionist about his work and respectful of his customers; his professional, yet sensitive approach to customer service should be a model for all state programs to emulate.

DAS and the State of Connecticut are so fortunate to have Carlos Velez as an ambassador to its cities and towns.

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spread - the room was blanketed with apprehension. The Office of the Selectmen was notified that because of this grant, our contractors/subcontractors would have to be pre-qualified by the State to bid or work on the project.

The fate of our ambulance building was now uncertain as members of the Board wondered if this meant we could

Are We Smart or What?



Congratulations to the following DAS employees who received certificates for successfully completing specialized training courses:

New Managers Orientation

Program:

Keith Anderson, Jerry Lynn, Dave Ward, Doug Rinaldi, Tony DeLuca, Devin Marquez, Erin Choquette

Certified Professional Public

Buyers:

Cynthia Shea, Don Casella

Building Operator Certification:

Linda Hubeny

HR Certificate Program:

Keith Anderson, Karen Angell, Deb Atkinson, Ray Bailey, Kathy Bruni, Michelle Burns, Cathy Bysiewicz Cluen, Steve Caliendo, Susan Carlson, Cheryl Catania, Susan Cavanaugh, Lisa Chasse, Erin Choquette, Lional Corbin, Michael Cosgrove, Daniel Curry, Lisa Delayo, Francine Dew, Michelle Fournier, Olga Gerber, Dale Greenwood, Deb Hearl, Joseph Hickerson, Lois Johnson, Don Jordan, Andrea Keilty, Carla Kushin, Don Kruk, Marsha Liburdi, Dave Lynn, Pauline Mahoney,

Patti Maneggia, Carla Martin, Diane Mazar-Roberts, Diane McKenney, Vickey McCray, Patsy McLaughlin, Eileen Morin, Dan Moreland, Ellen Morris, Mary Jane O'Brien, Susan Pawloski-Burke, Katie Pierce-Mack, Verna Plona, Jeanette Rheaume, Robin Riddlesworth, Gail Robbins, Rita Rose, Lina Simonu, Steve Soklow, Belinda Thibedeau, Susan Turko, Carolyn Underwood, Nick Visone, Juanita Woolfolk, Mary Yabrosky, Andrea Yurcak, Peggy Zabawar, Patricia Zoccano

Awesome!

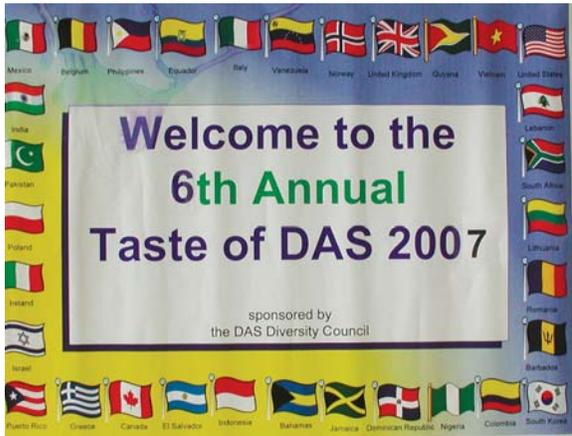
Book Fair Benefits Summer Outing



Shoppers flocked to the South Mechanical Room on Tuesday, June 5, to browse and buy books, gifts and other novelties. As always, there was a great selection of books and book/toy packages for kids - and cookbooks, too! The \$100 raised in proceeds will help offset the cost of the DAS summer picnic in August for DAS employees.

A Plethora of Pleasures for the Palate!

By Nina Ritson



It was that time of year again. Carbs and calories went by the wayside. Eating was *in*. Dieting was definitely *out*.

The South Mechanical Room was filled to capacity on June 14 for the much-heralded *Sixth Annual Taste of DAS*.

The line formed early and wrapped all the way around the fifth floor south side into the east side of the building as salivating diners eagerly anticipated what has become one of the best-loved DAS events.

Melissa Christensen was happy to return for another year, "This is my second Taste of DAS – Great turnout and a lot of variety!"

Meg Yetishefsky was quite enthusiastic as she stood patiently in line. "I just told Suzanne Hawkins I was going to try things I don't normally eat!"

Delectable old favorites were back like the empanadas from Colombia, curry chicken from Jamaica and chocolate cookies from Sweden. But this year, the ambrosial buffet was more diverse with savory

dishes as Poland was strongly represented with kielbasa and sauerkraut and glumpkis; as was Puerto Rico with chicken and rice, flan, mollejas y guinceo en escabeche, and arroz con gandules. Hungry for something Italian? The bill of fare was abundanza with antipasto squares, pasta fagiole,

tortellini salad, stuffed shells, sausage and peppers, Italian cookies and cannolis.

Doug Rinaldi, representing Italy's finest, shamelessly admitted, "I never saw a meal I didn't like – look at this body!"

"Dessert first – no lines," Suzanne Hawkins had the right idea. And the New Haven Room was all about desserts – cheesecake, strawberry shortcake, eclairs, raspberry bars, carrot cake, chocolate hearts, cookies, cupcakes and much more.

But the Taste of DAS is about more than sharing food; it is about

fraternizing with coworkers and learning about each other while enjoying foods we have grown up with, sharing our many cultures, and just plain trying something new!

Cindy Rusczyk was up for experimenting. "I usually don't eat kielbasa and sauerkraut – but I had some and it was out of this world – excellent!"

Employees shared not only international

dishes, but dishes representing many cultures in our American heritage – like pasta with shrimp, and collard greens or jerk chicken from the deep South and brownies and strawberry shortcake.

Paul Greco voiced his appreciation, "All this homemade stuff is wonderful – just wonderful!!"

Diversity Council chairperson, Carlos Kebe, expressed his gratitude



Continued on next page

The DAS Diversity Council (L to R): Deputy Commissioner Brenda Sisco, Glenda Rollins, Laura Guilmartin, Peggy Zabawar, Chairman Carlos Kebe, Donna Camillone, Juliet Colebrook

to all the DAS employees. "Although I am the new Chairperson of the DAS Diversity Council, the 6th Annual Taste of DAS was truly a group effort, involving ALL the members of the Council. We are blessed with five years of experience for organizing and preparing for the BIG day, made even easier having many Council members adept in the finer details of layout and presentation who work their magic on the day of the event. And last but not least, the Sixth Annual Taste of DAS would not have been a success without the overwhelming and generous support of our fellow DAS employees! The huge assortment of foods was as diverse as our agency! A very big thank you goes to the Diversity Council, Deputy Commissioner Brenda Sisco, Cathy Abadom, Alex Caceres, Quincy Cole, Juliet Colebrook, Donna Camillone, Laura Guilmartin, Glenda Rollins and Peggy Zabawar."

Nobody summed the day up better than Devin Marquez, "I need another plate!"

