



DEPARTMENT OF DEVELOPMENTAL SERVICES  
CENTRAL OFFICE  
JOB OPPORTUNITY  
**INFORMATION TECHNOLOGY ANALYST 3**

**PLEASE FOLLOW THE SPECIFIC APPLICATION FILING INSTRUCTIONS AT THE BOTTOM OF THIS PAGE!**

**Open To:** Candidates on current exam list and lateral transfers

**Location:** 460 Capitol Ave., Hartford

**Job Posting No:** 81683

**Hours:** 35 hours/week – Monday - Friday (1<sup>st</sup> shift)

**Salary:** \$74,183–\$95,302 (EU-30) \*employees new to state service typically start at bottom of range

**Closing Date:** January 13, 2014

**Eligibility Requirement:**

Candidates must have passed the **Information Technology Analyst 3** exam and be on the current certification list promulgated by the Department of Administrative Services for this classifications. State employees currently holding the title or those who have previously attained permanent status may apply for lateral transfer. **Applicants will not have the opportunity to take the exam prior to the above closing date to qualify for this particular vacancy.**

**Examples of Duties:**

The position has primary responsibility for network support. Duties include:

- Design and maintain highly complex network.
- Maintain and support agency LAN, WAN, and WLAN networks.
- Provide high level support 90 switches and 50 Access Points.
- Installs and configures switches for agency.
- Monitor WLAN for malicious activity with Aruba analyzer.
- Provided level 3 and 4 network support for technicians.
- Monitor and maintain VOIP and Wireless network for agency.
- Coordinate with Enterasys Vendor for switch upgrade.
- Implement network switch deployment plan.
- Develop backup procedures for switches.
- Perform network closet patch and VLAN migration to new switches.
- Diagnoses and resolves problems using Wireshark and Oneview.
- Tested and evaluated Enterasys switches and Dell Servers.
- Serve as agency liaison to hardware vendors and developers.
- Created topology diagrams and network documentation.
- Perform related duties are required.

**General Experience:** Seven (7) years of experience in information technology (IT) operations, programming, systems/software development or another IT related field.

**Special Experience:** One (1) year of the General Experience must have been at the full professional working level with responsibility for performing a full range of complex technical support functions in one of the following areas:

1. Assisting in the design, implementation and management of a major communications network.
2. Providing technical and administrative support for a wide area network (WAN) or mini-computer system.
3. Assisting in the installation and maintenance of major sub-systems or installing and maintaining other host and/or network software.
4. Participating in the design and development of system applications.
5. Serving as a project coordinator responsible for coordinating the design, development, programming and implementation of moderately complex information systems projects.

NOTE: For state employees this is interpreted at the level of Information Technology Analyst 2.

**Preferred Skills & Experience:**

- Proficiency in SCCM administration
- Proficiency in layer 2 & 3 switch/router configurations
- Design and document switch and Accesspoint campus
- Proficiency in Netsight Console and Enterasys commands
- Proficiency in McAfee ePO administration

**Note:** The filling of this position will be in accordance with reemployment, SEBAC, transfer, promotion and merit employment rules, if applicable.

**Application Procedure for Current DDS Employees who are Lateral Transfer Candidates and Applicants for Promotion within the DSW Classification Series:**

Interested and qualified candidates who meet the above requirements should submit a fully completed DDS Application for Lateral Transfer/Promotion and copies of their last two performance appraisals.

**Application Procedure for All Other Applicants:**

Interested and qualified candidates who meet the above requirements should submit a fully completed Application for Examination or Employment (CT-HR-12) located at [www.das.state.ct.us/exam](http://www.das.state.ct.us/exam). Current State employees must also provide copies of their last two performance appraisals. Non-State employees must also provide 2 letters of reference.

**All application materials must be received by 11:59 p.m. on the closing date indicated above.**

**Send application materials to:**

**Department of Developmental Services — Central Office**  
**460 Capitol Avenue**  
**Hartford, CT 06106**  
**Attn: Ms. Daimar Ramos**  
**Email: [Daimar.Ramos@ct.gov](mailto:Daimar.Ramos@ct.gov) Phone: 860-418-6121 Fax: 860-418-6004**

Application materials can be mailed, faxed, or emailed.

**AN AFFIRMATIVE ACTION/EQUAL OPPORTUNITY EMPLOYER**

The State of Connecticut is an equal opportunity/affirmative action employer and strongly encourages the applications of women, minorities, and persons with disabilities.