



Issue with Honeywell Fire Systems BG-10 Series Pull Station Operation

SPECIAL NOTICE: Honeywell Fire Systems has identified an issue that could affect normal operation of BG-10 Series fire alarm pull stations that were manufactured from 1992 through 2010 and distributed under multiple brand names. The attached document provides some information regarding the pull stations and a list of those pull stations that are affected.

Honeywell has created a website, www.PullStation-Safety.com, which provides more information regarding these pull stations, including how to identify BG-10 Series models, pull station pictures and guidance on the repair and replacement of these devices.



Honeywell will provide new, free of charge, factory provided alarm switch seals that are recommended to be installed at your next scheduled service for any pull station that are not replaced. Please contact your fire alarm Contractor to ensure that these seals are replaced at your next service. Even though the seals are provided at no charge from Honeywell, the Contractor may and will be allowed to charge any hourly rate to replace these seals. The Contractor will be responsible for obtaining the seal(s) from Honeywell.

If you have any contractual concerns, please email Linda LoSchiavo at Linda.Loschiavo@ct.gov or at 860-713-5078.

