



CONTACT US:

Administration

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Wethersfield Repair Facility

60 State Street (rear)
Wethersfield, CT 06109
860-529-0500

Norwich Repair Facility

171 Salem Turnpike
Norwich, CT 06360
860-885-2153

New Haven Repair Facility

140 Pond Lily Avenue
New Haven, CT 06515
203-397-4590

After Hours Emergencies

Call **1-877-454-4204** (toll-free)
Your call will be answered through the Department of Environmental Protection Dispatch Office, which will assist you.

Online

Go to:
<http://das.ct.gov> and click on **FLEET OPERATIONS** for additional information on fueling locations, accident forms and mileage reports.

Adios Mr. Ed Kane



What do home garaging, on-line reporting of monthly mileage, paperless billing, electronic accident reports, fuel data downloads from DOT and automated maintenance reminders all have in common?

The answer - Mr. Ed Kane.

After some careful consideration, Ed Kane has decided to board the retirement train and ride off into the sunset.

For the past eight years Ed has been responsible for developing programming solutions that support the needs of Fleet including the improvements and efficiencies noted above, and many others. Additionally, Ed has provided valuable support to our fleet software program, *Fleet Anywhere*, which frequently required interaction with staff from multiple departments and agencies. You could always count on Ed to be fully prepared, thorough, knowledgeable and professional. To his credit, these traits have

factored largely in our successful completion of so many projects.

Ed began his DAS career 26 years ago as a vehicle maintenance technician in our Norwich location. In 2005, he was promoted to IT Analyst and since then has been the primary IT support person for Fleet. Ed's background in vehicle maintenance, and his experience on the floor of a DAS repair shop, has provided invaluable insight and experience and has no doubt contributed to the success that Ed has achieved in his most recent role. Ed's contributions are many, and his absence will leave us with a big hole to fill.

Ed will be taking care of some loose ends and packing his bags during the first couple of weeks of May, after which he'll be leaving on a cruise with his wife Carol, and from there continuing on to a much deserved retirement.

We wish many years of good health and happiness to Ed and Carol!

Do you need to contact a shop for vehicle service? Can't remember the number? Too busy to call? Not sure who to ask for? You are always welcome to use the phone, but as of May 1, if you prefer to use email you can – at least to Norwich.

Norwich Fleet

Norwich.Fleet@ct.gov is our newest way to reach the Norwich office for appointments and other service-related issues. We are initiating this email pilot program for Norwich only and will review all pros and cons after a few months in service before considering expansion of the program to our Wethersfield and New Haven maintenance locations.

As with any change, we always want to know how it's working out. So drop us a line to share thoughts -your feedback is important.

A new contract for State Police vehicles has been finalized (12PSX0194). The vehicles on this contract include sedan and SUV versions of the Ford Police Interceptor, which are built on the chassis also used for Taurus and Explorer models. There are a variety of options available to suit every need, from a base vehicle to a full-fledged cruiser with lights and sirens.

Police Cars

Also, Dodge and Chevrolet are offering vehicles with police packages including the Charger, Caprice and Tahoe. These can be purchased through vehicle contract 10PSX0239.

Let us know if you have a need for these vehicles and we will gladly work with you to develop the specs.

We can add the 2012 Dodge Caravan to our list of vehicles currently under a recall. Approximately 100 DAS Fleet vehicles are included in this action, which will address a shifting problem with the transmission.

Recalls

Dealers will reprogram the transmission module on affected vehicles to correct the problem. It's important to note that although this is not a safety issue, it is our priority to get affected vehicles back to the dealer in order to complete their recommended service action. As 2012 Caravans come into our service locations we will arrange to get the vehicle brought to the dealer. As a courtesy agencies will be provided a loaner vehicle.

The recall of Toyota Prius continues. We now have less than 100 vehicles that still need to be brought to a dealer. This recall process will be completed within the next four months as each of those vehicles are brought in for scheduled service.

Auction Update

The vehicle auctions periodically held at the Wethersfield fleet garage are now a thing of the past as DAS has entered into a contract with Copart, an international vehicle auction company located in New Britain, to serve as the facilitator for disposing surplus vehicles from the DAS fleet. Anyone wanting to buy a DAS vehicle can still purchase one, and no special license is required to participate in a Copart auction, however, a buyer does need to register in advance by going to copart.com.

The new online auctions are held weekly, Tuesdays at noon. Advance vehicle inspections are allowed. And there is good news - buyers are no longer charged a 10% buyer's premium! So the price bid is the price paid.