



ADA Training



New Managers Graduation



Commissioner Breakfast Reception

FEBRUARY 2013

DAS TIMES



All Hands Recognition

by Nina Ritson

At the invitation of Commissioner DeFronzo, the employees of DAS gathered Wednesday, January 23 at the Welte Auditorium at Central Connecticut State University. The Commissioner opened the meeting by saying “We have many challenges that lay ahead, but I want to take this time to commend all of you for the wonderful things you have been doing in this agency in the last year and a half.

For this we are very appreciative. I also want to take this time to thank Jason Crisco and Peggy Zabawar for putting this event together – this has been 2 months in the making.”

Above: Commissioner DeFronzo shares a laugh with Governor Dannel Malloy
Right: Lt. Governor Nancy Wyman addresses the crowd



With this, he introduced the first special guest, Lt. Governor Nancy Wyman. The Lt. Governor greeted the audience with a large smile, high praises and equally high heels and then quipped, “Some people call me LG or they call me Lt. Gov. This year I signed my Christmas card LG

and my nieces thought that meant Lady Gaga. I had to buy different shoes after I found out who she was.”

On a more serious note she said, “I want to thank you for all the work you are doing. We know we have put burdens on people but it is for the right reasons. We have to straighten up the state – put it back on track and with your help DAS is very important

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165 Capitol Avenue
Hartford, CT 06106

Dannel P. Malloy
Governor

Donald J. DeFronzo
Commissioner

Jeffrey Beckham
Staff Counsel/
Director of Communications



in doing this. You should be proud. I want you to remember the Lieutenant Governor's Office door is always open. Come by. You are much appreciated by me."

The next speaker was an even larger surprise to everyone. Governor Dannel Malloy arrived to address the agency, commending the work that we do. "Connecticut has been named the land of steady habits – and that has been a problem – no one has made us break those habits. We inherited this problem – we simply failed to expand our economic base. We inherited the largest per capita debt in all the 50 states. But you all have responded magnificently." He then looked over the audience and said, "I know I am looking at folks who are doing things differently than they were done two and a half years ago. Not only are you more efficient, but you are actually saving money day in and day out. If Washington gets its act together Connecticut will do well. We have been more active in making investments than ever before. In the six years before I took office there were only 200 transactions investing in business in CT. In the last two years we have invested over 550 loans to Connecticut companies. Will everyone be a home run? No. But many, if not most, will add jobs in Connecticut." As a parting gift the Governor and the Lt. Governor were both presented a DAS Fleet T-shirt for their leisure time, should they ever experience any – compliments of Frank Sanzo, DAS Fleet Operations.



Commissioner DeFronzo echoed the Governor's praise to all employees. "It has now been two years since the consolidation of agencies – and you have made this happen successfully. Because you have adapted to the reorganization and new responsibilities, we have realized over \$12,000,000 in hard savings between January 2011 and July 2012 and \$4,000,000 in productivity gains. We have lapsed \$3,700,000 in the general fund. I want to thank all the division directors and all DAS employees for their cooperative spirit and innovation."



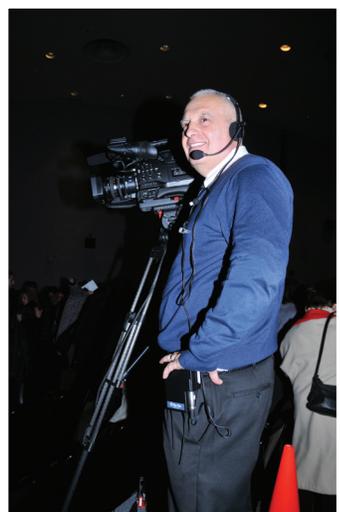
With that he introduced Mark Raymond – Chief Information Officer of BEST, who then introduced the eight directors serving under him: Len Smith, Nick Demetriades, Eric Lindquist, Steve Casey, Dean Myshrall, Jerry Johnson, and Chuck Hoadley. Mark said, "We chose the acronym BEST because we are striving to provide the **best** service we can provide. We will continue to advance enterprise technology serving agency needs together."



The directors at BEST detailed their services and thanked their staff for taking on and accomplishing all their tasks. For the non-BEST members of DAS this was a very informative exercise, as many of us had no clue



From top to bottom: Dr. Martin Anderson, Mark Raymond, BEST, Jeffrey Beckham, DAS Communications, Pam Libby, Statewide Human Resources, and Doug Moore, Facilities Management.



*From top to bottom:
JoAnn Figuerido,
Collection Services,
Chuck Hoadley,
BEST, Andrea
Keilty, Office of the
Commissioner.
Tony Calabrese,
DAS photographer
took command of
one of the video
cameras.*

the amount of work that is handled through this bureau. From technical support to the agencies in hardware, platform, applications and desktop to tracking emails, cyber security, laying 88,000 miles of fiber optic cable to network schools and municipal emergency centers to support in the event of disasters like Storm Sandy and the recent tragedy at Sandy Hook, Newtown. Mark closed by saying, “When technology doesn’t go well, everyone wants to blame someone at BEST. When technology is running well, folks go unrecognized. What we want to know is what can we do with technology to make your job more efficient?”

Giving folks a chance to stretch their legs – Deputy Commissioner Martin Anderson took a moment to ask all members in the audience with over 10 years of service to please stand up. As testimony to DAS, an agency whose employees are deep-rooted – most folks were out of their seats. Then he asked the employees with over 15 years to remain standing – again the room was filled with few seated. Then 20 years.....25 years.....30 years..... and finally 35. Yes, there were several people in DAS with over 35 years of state service! Congratulations to all our dedicated employees!

He then introduced the directors of DAS Central. One by one they spoke about their tasks and most importantly the folks who do those tasks. They were Frank Sanzo of Fleet Operations; Brian Dillon of the State Properties Review Board; Doug Rinaldi of Workers’ Compensation, Master Insurance, and State Marshals; Daria Cirish of Insurance and Risk Management; Pam Libby, Statewide Human Resources; Jeff Beckham, Communications and DAS Central Printing; Doug Moore, Properties and Facilities Management; Andrea Keilty, Legal and Legislative Affairs; Alicia Nunez, Affirmative Action; Jean Michael, DAS Business Office and Central Mail and Courier; JoAnn Figuerido of Collection Services; Carol Wilson, Procurement; and Dave Lynn of DAS Human Resources and SMART.

This gathering offered employees a wonderful opportunity to learn the many faces and businesses of this diverse agency. Did you know that Insurance and Risk Management protects the assets of 760 buses, 19 correctional facilities, 20 vocational technical schools, 12 community colleges, five universities and six airports? That DAS Facilities manages a \$40,000,000 budget with 102 leases and 2,600,000 square feet of leased space? That through the purchase of more efficient vehicles we have reduced the gasoline usage of state vehicles by over 9,000 gallons per week or that we were responsible for processing over 40,000 applicants for state exams? Everyone should take pride in this event - whether you were able to attend or not - DAS is about the people!

If you were unable to attend this event, we expect to be able to post a video online for your convenience. We will let you know when this becomes available.

Americans with Disabilities Act Training

by Nina Ritson



Commissioner Don DeFronzo speaks at the ADA Training on Monday, December 3.



On Monday, December 3, human resources personnel and Americans with Disabilities Act (ADA) coordinators from many state agencies came to Hartford to attend the first **ADA Training** hosted by Commissioner DeFronzo and moderated by Jeff Beckham of DAS Communications.

In December of 2011, Governor Dannel Malloy appointed Commissioner Don DeFronzo as the Statewide ADA Coordinator. “After agreeing to do this, it became pretty clear that we had not taken stock on the ADA policies and procedures throughout the state in a long time. Even the roster of ADA coordinators was outdated and inaccurate. We needed to make sure that each agency had ADA coordinators. I suggested to the Governor that we convene a statewide training session for all ADA coordinators to focus on basic concepts of ADA, compliance and policies.” said Commissioner DeFronzo.

Erin Choquette opened the discussions by summarizing the law, “In 1990, the American with Disabilities Act was passed making discrimination of persons with disabilities illegal. The Connecticut law mirrors federal law except Connecticut defines people’s disabilities differently.” She discussed in full understanding how the law impacts employees who must make decisions in their agencies with regards to accessibility, hiring employees, accommodating their needs, and accommodating the needs of their clients and the public, as well. “If you do not know about a disability you cannot be expected to accommodate this person,” she added, “Once you are aware you are obligated to engage the employee – and where do we go from here?”

Accommodations can be many things – from an entrance ramp to a building – to changing a start time for an employee. What an employer cannot do is ask what the disability is, but they can ask for documentation that describes the nature, severity and duration of the impairment and the activities that the impairment limits.

Questions arose about what is expected or considered a reasonable request for accommodation. For instance - a person can request an interpreter for a specific event two weeks in advance of the event. However, it would be considered unreasonable to request an interpreter the day before the event. Commissioner DeFronzo added, “If anyone is having difficulty obtaining funding for accommodations please pass this along to us so that we may try to help you.”



Above: Jeff Beckham, Staff Counsel and Director of Communications hosted the ADA Training.

Right: Erin Choquette, DAS Senior Policy Advisor, gave a very knowledgeable talk and spirited discussion on the laws as they pertain to Americans With Disabilities in Connecticut.



Pam Casiano, from the State Department of Education, gave a discussion on web accessibility and what to and not to do to make sure your site is accessible. “Do not get carried away with color and fancy fonts. Many fonts are not on everyone’s computer so the substitutions may cause text to drop off or be difficult to read. Stay away from animations, and scrolling text too and avoid italic fonts!” she recommended. Most of all LISTEN to your website – listen to acronyms in your site.”

Attendees heard interesting facts from additional speakers: Attorney Robin Fox of CHRO, and Nancy Alisberg, Gretchen Knopf and Paulette Annon of the Office of Protection and Advocacy (OP&A).

The second half of the presentation was a spirited talk and slide show by Attorney Marc Anthony Gallucci and Attorney Sharon Denson of the Connecticut ADA Coalition. He discussed how most changes in the ADA standards that have been made recently have been related to sports and entertainment, wildlife trails, beaches and arenas which we were not paying attention to before. Ironically, he said a lot of this was discussed at an ADA conference in Florida where members were offered a tempting Laguna pool to swim in – but it was not accessible.

Accessible parking has changed with respect to the six foot area next to the parking spot, and sales/service counters have changed as well as rules about service animals. Miniature horses are now employed as service animals in other parts of the world much like service dogs. He also conveyed three very important phone numbers for assistance:

The New England ADA Center 1-800-949-4232
ADA Coalition of Connecticut 860-297-4383
The Department of Justice 800-514-0301 or www.ada.gov
And the US Department of Labor at www.askjan.org



Jeff Beckham closed the training with “We would love to hear from you – we know we still have a lot of work to do.” For your convenience this training may be viewed at <http://das.ct.gov/purchase/ada/ada.html>.

Marc Anthony Gallucci, an attorney with the Connecticut ADA Coalition gave a lively talk.

Annual Ethics Training by John McKay

On November 29 and 30, DAS Procurement staff sat down for their annual review of the State of Connecticut ethics policies. Hosted by the Office of State Ethics, the meeting went over the ever-challenging landscape of contractor and vendor relationships.



The training reviewed the most important rules in the Code of Ethics that affect state employees involved in contracting. While state employees should all be aware that it is illegal and inappropriate to

accept gifts that may influence their official judgment, it is often unclear what is considered a “gift” under the Code. The training explained that an important part of the analysis is who gives the “gift.”

The Ethics staff also reviewed an addition to the Code that was made a few years ago regarding gifts between

supervisors and subordinates. The law limits such gifts – either up or down the chain of command – to \$99.99 per gift.

Other topics of interest were the Revolving Door policy, which can restrict some employment after state service. For example, a state employee involved in the award or administration of a state contract with a company cannot leave state service to go work for the company for a certain period of time outlined in the statutes.

“There’s a lot to know beyond the contracting language,” said Procurement Director Carol Wilson. “Being aware of influences outside of the contract and continuing to deal with vendors in an ethical manner is just what this refresher course is all about. Ethics rules and policies change from year to year, and we all learned a few new things today. Doing this annually also engrains the concepts so that we’re never in a position to say that we weren’t aware of the policies. In public procurement, ethics and integrity are critical and should guide how we do our jobs. The DAS Procurement office will continue to have these courses and monitor our own office to stay above board on all contracting issues.”



Save the Date

The State Office Building will be celebrating Black Heritage month at *the State Capitol on February 15.*

Part of the celebration includes the unveiling of The U.S. Postal Service 2013 Rosa Parks (Forever®) stamp, which honors the life of this extraordinary American activist who became an iconic figure in the civil rights movement. In 1955, in Montgomery, Alabama, Rosa Parks courageously refused to give up her seat on a municipal bus to a white man, defying the discriminatory laws of the time.

DAS BEST Lends a Hand by John McKay



Commissioner DeFronzo and CIO Mark Raymond wanted to thank the DAS/BEST staff who deployed BEST's Mobile Internet Communications Asset (MICA) in support of the Sandy Hook Elementary School incident. The unit supported on scene internet communications for the Department of Emergency Services and Public Protection. BEST deployed the MICA on December 14 and it was demobilized on December 24.

(MICA) - DAS BEST Mobile Internet Communications Unit is deployed to assist in Newtown on December 14, 2012.



Special thanks go to: *Lauren Clarke, Sheri DeVaux, Mark Donahue, Julie Kozikis, George Medeiros, Robert McKillip, and Ray Picard* for their help.

Federal Surplus Property has a New Web Page

by John McKay



Recently DAS updated its website to reflect the DAS Federal Surplus program.

The DAS Federal Surplus Property Program is responsible for the administration and distribution of donated federal surplus property (excluding real estate) to certain eligible organizations.

“In 2013 we’re looking to promote Federal Surplus to government agencies, education and public health institutions, and non profit and public programs for the elderly along with other organizations.”

“The new webpage along with some additional communications in the future should help generate interest and usage of the program,” she added.

The acquisition and use of federal surplus property saves customers time and money. Recipients are only obligated to pay an administrative fee to DAS for the transfer of the property. For more information on the Federal Surplus Property program, visit the website das.ct.gov/FedSurplus.

DAS Blood Drive *by John McKay and Teresa Dupont*

The average Red Cross blood drive held during the month of January is often difficult to host due to stormy weather and the cold and flu season, but, not the DAS blood drives held at the State Office Building.

“The people who work at 165 Capitol Avenue never cease to amaze me!” said DAS blood drive organizer Teresa Dupont. “Our goal this January was to reach 40 pints. We not only reached but exceeded it by 6 pints for a total of 46 pints. Between all the agencies in the building and the people who work for and continue to support these blood drives, we faithfully reach and exceed them. We truly have a great group of people who participate,” she added.

Teresa would like to thank the Red Cross staff who worked at this drive. “They ran a smooth show from beginning to end and were pleasant to work with. They are a great group of people who are very professional, extremely helpful and friendly. The Red Cross should be proud to have such a devoted group working and representing them,” she said.

She wanted to thank the State Office Building “regular” donors who we should be calling our “SPECIAL donors.” They commit to donating their generous gift of saving lives by donating their blood for each drive. Without people who donate blood, we could never reach the numbers that we do. I would also like to recognize and thank the following people for their donation of time helping with these drives and/or providing food for the donors. It is greatly appreciated.”

From DAS:

Crystal Bryant, Erika Carcano, Don Poulin, Martha Gallagher, Eva Green, Will Hauschulz, Juanita Lentocha, John McKay, Eva Orlinski, Nina Ritson, Marisol Rivera, Olga Shicko, Anthony Smith, Lilka Valle, Eugenie Williams, Lenny Williams and the Security Guard Staff

From Department of Consumer Protection:

Allyn DeMaida

From Department of Construction Services:

Dina Ziolkowski

From State Department of Education:

Keryn Felder, Art Levin, Diane Sanderson

March Blood Drive

Looking forward, our next DAS Blood Drive is **Thursday, March 21** from 8:00 a.m. to 1:30 p.m in Room G-38. If you haven't yet done so and would like to schedule an appointment, or if you'd like to donate refreshments for the donors, please contact DAS Blood Drive coordinator Teresa Dupont at Teresa.Dupont@ct.gov.

The Totals Are In From the 2012 Turkey Drive and Volleyball Games

This year's Turkey Drive for Foodshare was held on November 16 and 19. This marked the 19th year that DAS has participated and once again DAS came through with admirable generosity!! Together with the agencies in the State Office Building and other surrounding agencies they collected **106 turkeys** and **\$4,780.00 in cash and checks combined.**



Special thanks to Jerry Lynn, Mike Felix for working to make this possible for so many families. Jerry Lynn wanted to thank, “Our boss, Jean Michael, for fully supporting us each year, along with Commissioner DeFronzo and Deputy Commissioner Anderson for allowing us to act like turkeys. Plus, DAS/Facilities Management and Security’s Don Poulin and Ray Philbrick for allowing us to park the big truck and for putting up with the disruption it causes over the couple of days.....outside of DAS.”

The annual Governor’s Care & Share Volleyball Tournament for charity was held in early December with DAS and BEST putting together two teams for the competition. DAS (165 Capitol Avenue) had a team of Mark Carroza, Sueann Carver (Revenue Services), Nancy Velez-Cruz, Derek Lewis, Dave Lynn, Jerry Lynn, Pam Perrin, Mark Raymond and Marie Rosales.

“It was a great time,” said DAS State Marshal’s Pam Perrin. “We won a match against the Governor’s office and a win against Office of Policy and Management. We came in third in our group, but it was a lot of fun and the proceeds went to charity.” DAS Central lost to DAS/BEST. “I think we have the beginning of a fun and friendly rivalry with BEST,” said Perrin.

Steve Beaulieu, Jacque Cassella, John Dannahey (Judicial), Christine Fisch, Derek Lewis, Ray Picard, Jim Wells and Kris Wohlgemuth were the BEST team players.

They lost to OPM, won against the Office of the Governor, won against DAS, and won a playoff game against OPM. Each team consisted of a minimum of 10 players and each player donated \$12 to charity for a total team donation of \$120.

People are talking..... by Cindy Rusczyk

Project Manager Robert Hammersley from Diversified Technology Consultants, Inc. commended Program Director **Meg Yetishefsky** “for all your help and assistance in providing DTC with this certification. I also would like to thank you for your patience and willingness to listen to us explain how DTC’s management is structured as well as how and why a WBE certification and recognition is important to our industry. As a former state employee now in the private sector, I believe that you are a credit to your agency and to all state employees. Finally, I would like to acknowledge the gratitude we have for the time and effort of **Stan Kenton** in this process. Again, thank you.”

“Kudos to **Sue Cieniewicz**” from Tina Constanzo for her work on the Expiring Insurance Forms Process for vendors. “Sue did a really nice job on this functionality and helped us actually eliminate an entire manual tracking process. THANK YOU SO MUCH!!!

Linda Shackett-Blue “just wanted to say that **Peggy Zabawar** and **Jason Crisco** did an outstanding job yesterday for the professional development training. Everything was excellent from the Commissioner, Deputy Commissioner speeches and the motivational speaker. A special thanks to Peggy and Jason for working so hard to find a place and for making all of the arrangements. Thanks again.”

Peggy Zabawar would also like to thank “**Carol Wilson** and **Devin Marquez** as they contributed as much as Jason and I did in the planning of the Professional Development training.”

Chief Advisor Curtis C. Battles from New Canaan Advisors “wanted to send a short note of thanks” to **Kevin Nodwell** and **Linda Huntley** stating, “I truly appreciate how you have expedited my approval into the CT Supplier Diversity Program. You both have been a joy to work with as we jointly resolved various ‘challenges’ in getting my documentation correct. I honor your consummate professionalism and

willingness to go the ‘extra mile.’ Please let me know if I can be of assistance to either of you in the future. I hope you have a great holiday season with family and friends. All the best, Curt.”

A few notes of praise from Jim Palmer:

“Once the decision to close the Buckingham fuel station was made, finding a solution to the question of ‘how are we going to administer the daily rental program without negatively impacting the level of convenience that our customers had become used too?’ became our immediate challenge. Many thanks to **Ray Philbrick**, Director of DAS/ Statewide Security for stepping up and offering the assistance of security staff stationed at the Buckingham garage. To date their support has allowed for a seamless transition. Kudos to **Ray and team** for their help.”

“After months of planning, Fleet recently introduced a new rate methodology for the leasing of its vehicles. Literally, the rate for every one of our 3,500 vehicles needed to be changed. Over the course of several months **Ed Kane** worked with Fleet to identify the steps necessary to complete the process – including providing the ability for agencies to compare their current verse future charges as part of our advance communication. By November, when it was time to introduce the new rates Ed had completed all of the necessary programming. As a result we had a totally uneventful rate change. Many thanks to Ed for all of his efforts and expertise – he really made a difference.”

Director of Data Services Dean Myshrall shared the Governor’s Care and Share food drive results: “The Care and Share food drive has concluded and the DAS/BEST non-perishable food donation topped 600 pounds. This is 100 pounds more than last year. We also had \$50 in monetary donations. I would like to take this opportunity to thank everyone who donated. I also would like to give a special thanks to **Diane Dalo and her staff** for all of the help that they provided me in both set up and final collection.”

David Busanet thanks **Maxine Lewis** “for bringing the DPS/DSC Record Retention Database into statutory compliance and making it user-friendly. The work she performed on the DPS/DSC Record Retention Database has made the use of the database efficient. I look forward to more cooperative efforts with the IT staff. Thank you!”

Thomas O’Connor, Associate Administrator of the Special Nutrition Programs, USDA wrote to Commissioner DeFronzo commending **Linda Hubeny** for her work with the Food and Nutritional Service and Agricultural Marketing Service planning and hosting a Produce Safety University class in Hartford from August 13 - 17, 2012. “Linda took a leadership role to find an appropriate training site at A.I. Prince Technical High School....Linda’s excellent organizational skills and flexibility were assets to our team.”

The Digest of Administrative Reports by Nina Ritson



received as a war reparation from Germany the Barque Horst Wessel, a 295-foot tall ship that was renamed the USCGC Eagle, and remains the main training vessel for cadets at the academy as well as for officer candidates at the Coast Guard’s Officer Candidate School, located on the grounds of the U.S. Coast Guard Academy.

Connecticut’s maritime history is well-documented throughout our state and our country, from the whaling industry of the past, to today’s most advanced submarines being constructed right here in our state.

The Digest, a perennially DAS publication, is the most comprehensive report to the Governor with current data, information and statistics about each agency, as it is reflected at the close of that fiscal year.

This valuable tool is located at <http://das.ct.gov/fp1.aspx?page=409>.

Special thanks go to Cindy Rusczyck of DAS Communications for collecting, compiling and editing this information and to John McKay for layout and presentation!

On November 13, The Digest of Administrative Reports to the Governor became available to the public on-line, well before its statutorily required date of December 1! This year’s Digest theme decorated the pages with Connecticut’s OpSail2012, which celebrated the 200th Anniversary of the War of 1812, where historic battles occurred in local towns such as Stonington and Essex.

The vessels of OpSail2012 included the U.S. Coast Guard’s Barque, Eagle. In 1947, the academy

New Manager's Orientation Graduation

by Diane Mazar-Roberts and Nina Ritson



Commissioner DeFronzo and Deputy Commissioner Anderson present Jason Crisco with his Certificate of Graduation from the New Manager's Training on December 6, 2012.

On Thursday, December 6, 2012 the New Managers Orientation Program graduated one of its own, Jason Crisco, of DAS Strategic Services. Diane Mazar Roberts, a trainer in the program gave some stats, "This training is the 13th session since the program began and was the largest group of managers composed of 40 from 16 different agencies. The Department of Correction had the largest contingent – 10 new managers. Since its inception in 2006 the New Managers Orientation Program has trained 417 managers."

This program consisted of 11 modules beginning on September 20, 2012 and concluding on December 6. The first day of the program kicked off with a video welcoming attendees from Lt. Governor Nancy Wyman.

The program continues to focus on the practical things managers should know about the operations of state government and information needed to be effective in their jobs as managers, such as human resources, ethics, workplace violence prevention, the state's classification system, Family Medical Leave Act (FMLA), media training, etc. It includes two group exercises - the Totem Pole Exercise and the Table Top Forum Exercise, both designed to provide an opportunity to meet and discuss common topics amongst peers and to realize that managers face the same issues.

Mazar-Roberts noted, "Program feedback continues to be excellent.... "the presenters were outstanding; very interactive and relevant." She also said, "the one subject matter needed most by the new managers was the *Partnering the Human Resources* and *Labor Relations*."

All classes, including the graduation, took place at 61 Woodland Street, at the Board of Regents for Higher Education.

The American Cancer Society's Daffodil Days Are Here



The following items are available for purchase this year:

- **Bouquets of 10 daffodils for \$10**
- **Potted daffodils for \$15**
(Includes three multi-stem bulbs in a pot)
- **Boyd's Bear and a Bunch for \$25**
(Includes a 10" Ray O. Hope Boyds Bear and a bouquet of 10 daffodils)
- **A Gift of Hope - \$25, \$50, \$75 or \$100 Donation**
(For every \$25 donation, a bouquet of daffodils will be delivered to a patient in treatment.)
- **Bear Hugs for Hope**
(Bear will be delivered to children impacted by cancer, starting at \$25)

To place an order, or if you have questions, contact DAS Daffodil's Day Coordinator, Linda LoSchiavo at linda.loschiavo@ct.gov or **860-713-5078**. For those that would like to place an order at 101 East River Drive, East Hartford, please contact Julie Bernosky at julie.bernosky@ct.gov or **860-622-2036**.

Orders may also be placed online with a credit card at the following website: <http://main.acsevents.org/goto/lindaloschiavo>

Order deadline is by 5 p.m., Thursday, February 28, Daffodils should arrive the week of March 18, 2013.

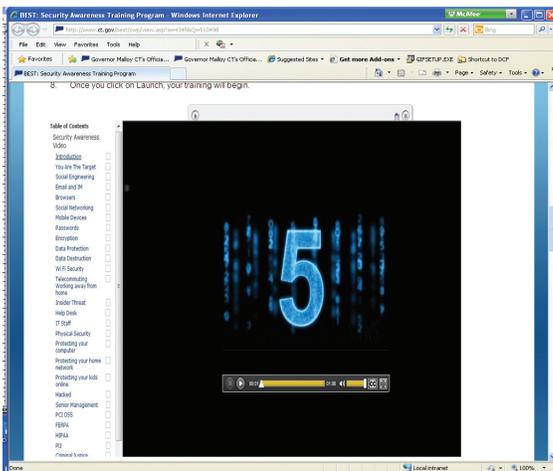
Thank you for your support.

Securing the Human is Paying Off

by John McKay

Last year DAS employees piloted an online training program entitled “Securing the Human” to educate employees regarding online security, recognizing malicious emails and recognizing potential threats to the state’s online infrastructure.

The program has since been rolled out to the majority of state agencies within the executive branch.



Recently, an employee from the Department of Emergency Services and Public Protection emailed DAS/BEST with the following security success story.

The employee received a caller identifying himself as “Dave” with Windows Tech Support informing her that her version of windows was infected with malicious software, and he would assist her via computer to clear up this issue.

Being suspicious of the call, the employee informed Dave she could not get to the computer for 10 minutes, (which was not true); he informed her he would call back. The caller hesitated when she asked for a

name and callback number, and only relented when she told him she really wanted to talk to him to correct her computer.

The employee informed the proper personnel at her agency and learned the State was not behind the request. When “Dave” from Windows Tech Support called back, the connection was poor, rang from India, and was abruptly disconnected. In her email the DESPP employee wrote, “I guess that training helped.”

Please note, if you are a DAS employee and have not finished your “Securing the Human” online training, there is still time.

DAS employees can use the web link below to read the instructions on how to log into the system and begin their security awareness training.

<http://www.ct.gov/best/cwp/view.asp?a=4345&Q=510498>

If you have any questions, please contact the Learning Management Team at DAS.LMS.Training@ct.gov

Commissioner's Holiday Breakfast

Commissioner DeFronzo, Deputy Commissioner Anderson and the staff of the Office of the Commissioner hosted an Open House for agency employees on Thursday, December 27, 2012.





Comings.....

From left to right:

Veronica Coty – Surplus
Yasmin Lopez – Supplier Diversity
Brian Guilmartin – CORE/East Hartford
Kurian Kurian – Business Office
Fitzroy Gordon – BEST/East Hartford
Kimchi Le – MIS
Patti Martin – Collection Services
Denise Davis – Collection Services
Manojkumar Rana – BEST



....and Goings

From left to right:

Michael Owsianko – CORE
Michelle Provost – SmART
Steve Lynch - BEST
Shirley Medeiros – BEST
Michelle Cormier – BEST
Subbaramu Kanive - BEST

