



## State of Connecticut

# WORKERS' COMPENSATION PROGRAM

# MEDICAL NETWORK PROVIDER



The State of Connecticut workers' compensation program is centrally administered through the Department of Administrative Services (DAS). The program's plan design utilizes a Workers' Compensation Commission approved managed care program for the delivery of medical services. This allows for the establishment of preferred provider directories for injured employees to access. There are two directories for injured workers to utilize; Physicians and Pharmacies. These network directories are administered within the Gallagher Bassett Services claim services contract by Prime Health Services, Inc. (physicians) and myMatrixx, Inc. (pharmacies).

## How Do I Find a Medical Provider in the Prime Health Services Network?

### PHYSICIAN LOOK-UP

To access the physician directory within your area, you can go to the DAS Workers' Compensation web page at [www.das.state.ct.us/WorkersComp/WCopp.asp](http://www.das.state.ct.us/WorkersComp/WCopp.asp) under Medical Provider Directory Lookup/Find a Physician and follow the easy to use instructions to find a physician in your area or call Prime Health Services toll free at 1-866-348-3887.

### PHARMACY LOOK-UP

To access the pharmacy directory within your area, you can go to the DAS Workers' Compensation web page at [www.das.state.ct.us/WorkersComp/WCopp.asp](http://www.das.state.ct.us/WorkersComp/WCopp.asp) under Medical Provider Directory Lookup/Find a Pharmacy and follow the easy to use instructions to find a pharmacy in your area or call myMatrixx toll free at **1-877-804-4900**. All major pharmacy chains are represented.

## What If I Receive Treatment From A Medical Provider Not in the Provider Network?

If you receive treatment from a physician outside of the approved network provider directory, your claim for benefits may be disrupted (subject to the authority of the Workers' Compensation Commission). However, if you are referred for treatment in a specialty not included in the network directory, you may seek treatment from any provider on the list of approved Workers' Compensation Commission providers.

## Questions?

If you have claim-specific questions related to the provider networks including continuity of care or transfer of care, please contact your Gallagher Bassett Services claim adjuster at **(860) 256-3400**. All general questions regarding managed care network providers can be directed to the DAS Workers' Compensation Division **(860) 713-5002**. If you have claim-specific questions related to the change in provider networks including continuity of care or transfer of care, please contact GBS, Inc. at **(860) 256-3400**. For further questions, please contact your agency Workers' Compensation office or DAS Workers' Compensation office at **(860) 713-5002**.

A message from the Department of Administrative Services – January 2015

# Work Smart. Work Safe.